

Medi-Cal Redeterminations

Alameda Public Health Department Community Advisory Group
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Juan Ventanilla, Medi-Cal Program Specialist, ACSSA



Alameda County
Social Services Agency

Overview

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 - COVID-19 Public Health Emergency (PHE)
 - Continuous Coverage Requirement
2. Continuous Coverage Unwinding Period
 - Medi-Cal Annual Redeterminations
 - Individuals no longer eligible for Medi-Cal
3. Resources
4. SSA Plan



COVID- 19 Public Health Emergency (PHE)

- Since March 2020, Medi-Cal beneficiaries have remained enrolled in the Medi-Cal program due to the continuous coverage requirement for Medi-Cal for the duration of the PHE.
- During the PHE, the Department of Health Care Services (DHCS) instructed counties to delay processing of Medi-Cal Annual Redeterminations (RRRs) until the PHE is lifted.
- During the PHE, Medi-Cal RRR dates were automatically pushed out by a year to ensure individuals do not lose their Medi-Cal coverage due to the RRR on an annual basis.
- Medi-Cal beneficiaries continued to be evaluated via the ex parte process during the PHE and their Medi-Cal is automatically renewed if their information on file is electronically verified.

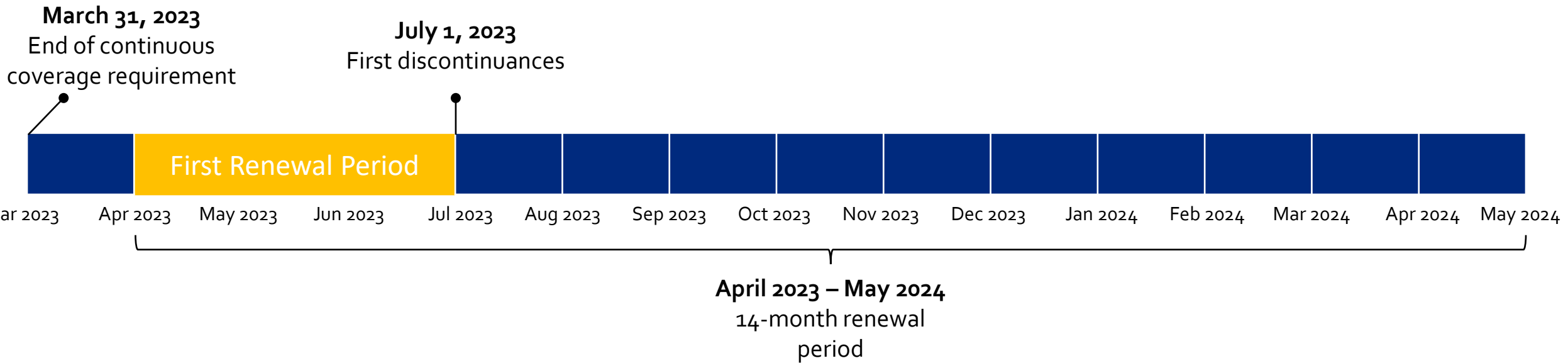
Continuous Coverage Requirement for Medi-Cal

- On December 29, 2022, President Biden signed the Consolidated Appropriations Act of 2023 which included the decoupling of the continuous coverage requirement for Medi-Cal from the end of the PHE.
- As such, the continuous coverage requirement for Medi-Cal is set to end on March 31, 2023.
- This means that SSA will resume Medi-Cal RRR processing actions beginning April 2023 for RRRs due in June 2023. Subsequently, beneficiaries may start losing their Medi-Cal coverage as of July 1, 2023 if they do not complete their RRR or if they are no longer eligible for Medi-Cal.

Continuous Coverage Unwinding Period

- The continuous coverage requirement is set to end on March 31, 2023.
- In preparation for the end of the continuous coverage requirement, DHCS has developed an unwinding plan to prepare counties for the resumption of normal processing activities for Medi-Cal
- As part of this plan, counties will have 12 months from the end of the continuous coverage requirement to initiate Medi-Cal RRRs and an additional 2 months to complete processing these RRRs.

Continuous Coverage Unwinding Period



Continuous Coverage Unwinding Period

- DHCS requires that individuals maintain their Medi-Cal coverage until their next RRR.
 - Individuals turning 26 during the unwinding period will have their RRR processed at the end of the unwinding period to coincide with the expansion of full scope Medi-Cal to individuals between the ages of 26-49 in 2024.
- DHCS has outlined a two-phased outreach strategy as part of their unwinding plan
 - Phase 1: Encourage beneficiaries to provide their updated contact information so that SSA can contact them with important information about keeping their Medi-Cal
 - Phase 2: Encourage beneficiaries to continue updating their contact information, report any changes in circumstances as well as check for upcoming renewal packets.
 - Phase 2 will begin 60 days prior to the end of the continuous coverage requirement.

Continuous Coverage Unwinding Period

- Senate Bill (SB) 260 requires Covered California to automatically enroll qualified individuals transitioning from Medi-Cal into the lowest cost Silver Covered California plan available, or the individual's same managed care plan, if this information is available to Covered California before their current coverage ends.
- Qualified individuals must be eligible or conditionally eligible for Advanced Premium Tax Credit (APTC) and include MAGI Medi-Cal beneficiaries who:
 - Have household income increases and/or family size changes making their income above the MAGI Medi-Cal limits;
 - Children who have aged out; or
 - Beneficiaries not eligible to Consumer Protection Programs (CPPs)

Medi-Cal Annual Redetermination Caseload



The Workforce and Benefits Administration (WBA) has a Medi-Cal caseload of approximately 265,200 unique cases with an estimated 476,700 individuals as of December 2022.

Resources for Alameda County Beneficiaries

- The SSA website and social media pages continue to be updated with the most up-to-date information regarding the end of the continuous coverage requirement and the unwinding period.
- Clients can check on the status of their Medi-Cal using the Customer Automated Response System (CARS)
 - public.alamedasocialservices.org/CARS
 - 1-888-999-4772

Ways to Submit a Medi-Cl RRR and Other Resources

Submit Renewals:

- Online
 - MyBCW: www.mybenefitscalwin.org
- By Phone
 - (510) 272-3663
- Fax
 - (510) 670-5095
- Mail
- In Person



SSA Office Locations

**North County
Self-Sufficiency Center**
2000 San Pablo Ave.
Oakland, CA 94612

**Enterprise
Self-Sufficiency Center**
8477 Enterprise Way
Oakland, CA 94621

**Livermore
Self-Sufficiency Center**
2499 Constitution Drive
Livermore, CA 94551

**Eastmont
Self-Sufficiency Center**
6955 Foothill Blvd., Suite 100
Oakland, CA 94605

**Gail Steele
Multi-Service Center**
24100 Amador St.
Hayward, CA 94544

Fremont Office
39155 Liberty St., Suite C330
Fremont, CA 94536

Homeless individuals can pick up their SSA related mail from their office of choice.

Community Outreach Activities (CBO)

- SSA is currently partnering with 8 CBOs to conduct outreach and assist community members with completing Medi-Cal applications or redeterminations.



- The CBOs have been integrating DHCS' unwinding messaging into their outreach activities and have been assisting Medi-Cal Beneficiaries with updating their contact information.

Community Outreach Activities (Marketing)

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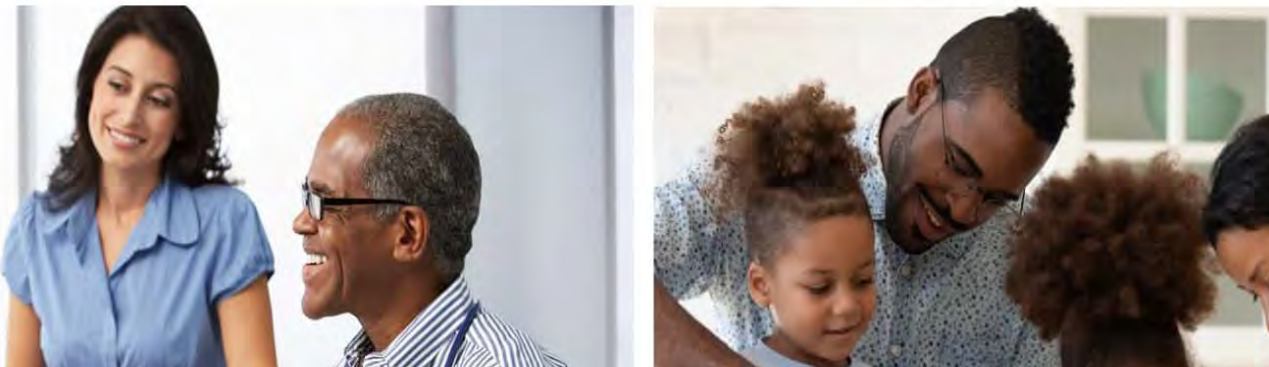
Find help with your application



[What is Medi-Cal?](#) [What is CalFresh?](#) [Media Campaign](#)

It all starts with
healthcare + healthy food

You may qualify for Medi-Cal & CalFresh. Apply for both today!



- In 2022, SSA launched a targeted multimedia marketing campaign that included the creation of the HealthyAC.org website, online banners, social media, e-blasts, TV ads, radio ads, streaming ads, print ads, transit shelter posters, and billboards.
 - SSA plans to relaunch the marketing campaign in 2023 and is currently exploring ways to incorporate DHCS' unwinding messaging into several components of the campaign, including adding information on the unwinding period to HealthyAC.org, a flyer and e-blasts.

Thank You!



Questions?