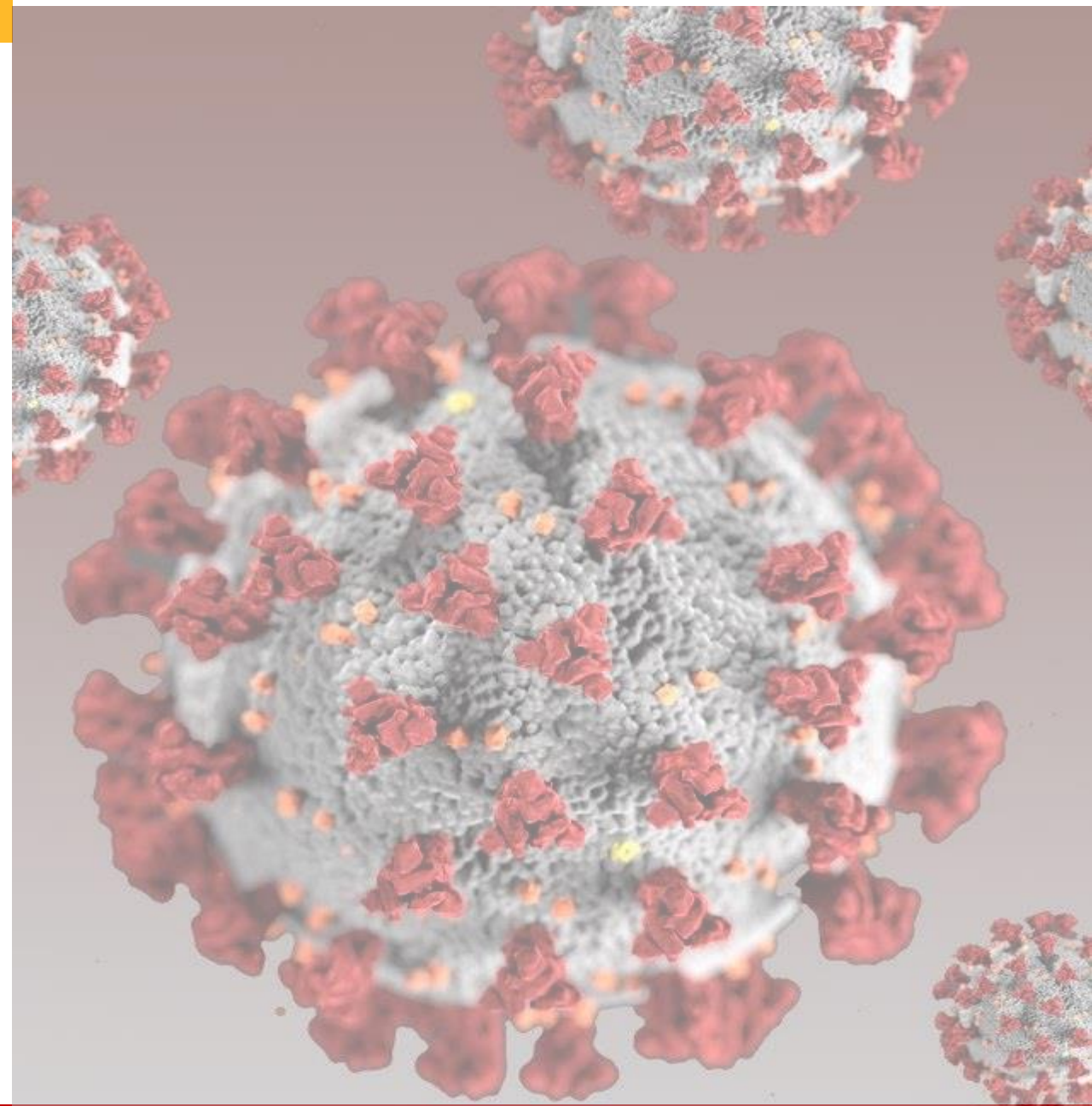


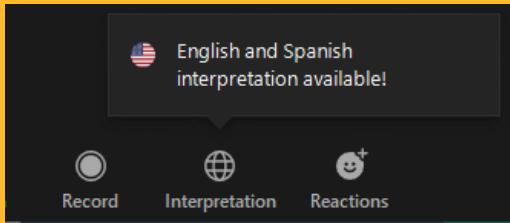
Alameda County COVID-19 Community Advisory Group

COVAX@acgov.org

Meeting 33
March 14, 2023



INTERPRETATION



La siguiente presentación tiene servicio de interpretación al español.

Para iniciar esta función:

1. Haga clic en el icono de Interpretación
2. Seleccione español como idioma

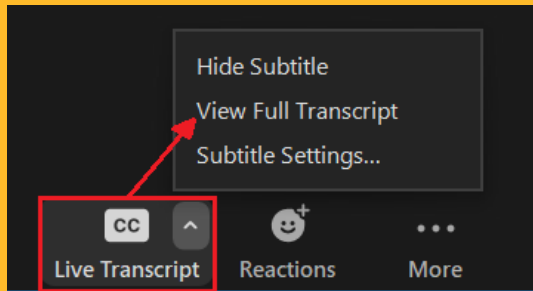
Opcional: Para escuchar solo el audio en español, haga clic sobre “Mute Original Audio”

Live interpretation services are available in Spanish.

 Android & PC

● ● ● iPhone & Mac

INTERPRETATION



Using Closed Captioning

- Click Closed Caption in the controls at the top or bottom of your screen
- After selecting “Closed Caption,” you will see the captioning at the bottom of your screen
- If you need to adjust the caption size
- Click on the arrow next to “stop/start video” and choose “Video Settings”
- Click on “Accessibility”
- Move the slider to adjust the caption size

Como Usar los Subtítulos

- Haga click sobre Closed Caption en los controles arriba en su pantalla
- Después de seleccionar “Closed Caption”, vera los subtítulos al pie de su pantalla
- Si necesita ajustar el tamaño de los subtítulos
- Haga click sobre la flecha cerca de “stop/start video” y elija “Video Settings”
 - Haga click en “Accessibility”
 - Mueva el deslizador para ajustar el tamaño de los subtítulos



AGENDA

1. **Welcome**
2. **Partner Updates**
3. **County Updates**
4. **Partner Agency Updates**
5. **Close Out**

Please mute your
microphone when not
speaking.

Please ask your questions
in the chat.



2. Partner Updates



3. County Updates



COVID Data & COVID Policies

Dr. Nick Moss

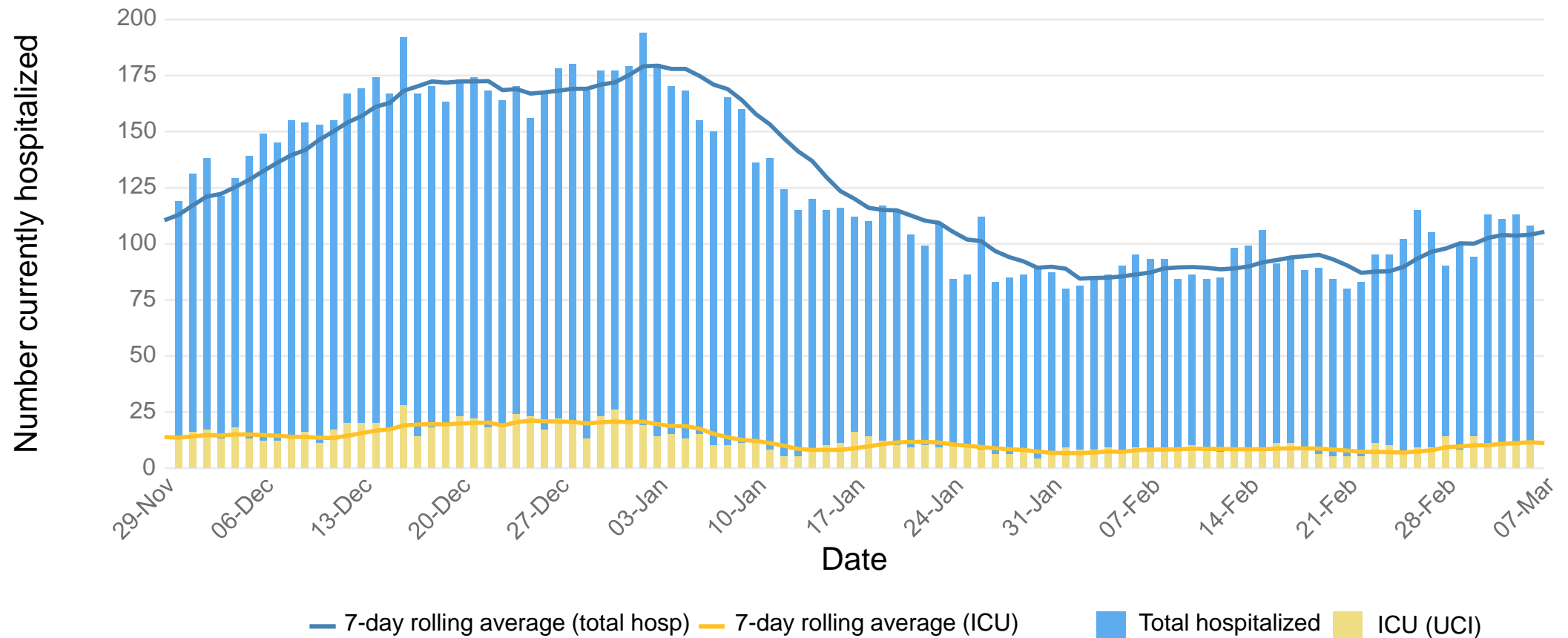


Current COVID-19 Situation – Key Points

- COVID-19 continues to circulate in Alameda County
- 94 hospitalized, 18 ICU
- Wastewater COVID-19 levels may be declining
- 147 COVID-19 deaths reported since November 1, 2022
- Alameda County in CDC “Low” COVID-19 Community Level
- Conditions remain substantially better than in prior two winters

Visit the COVID-19 [dashboard](#) for more data

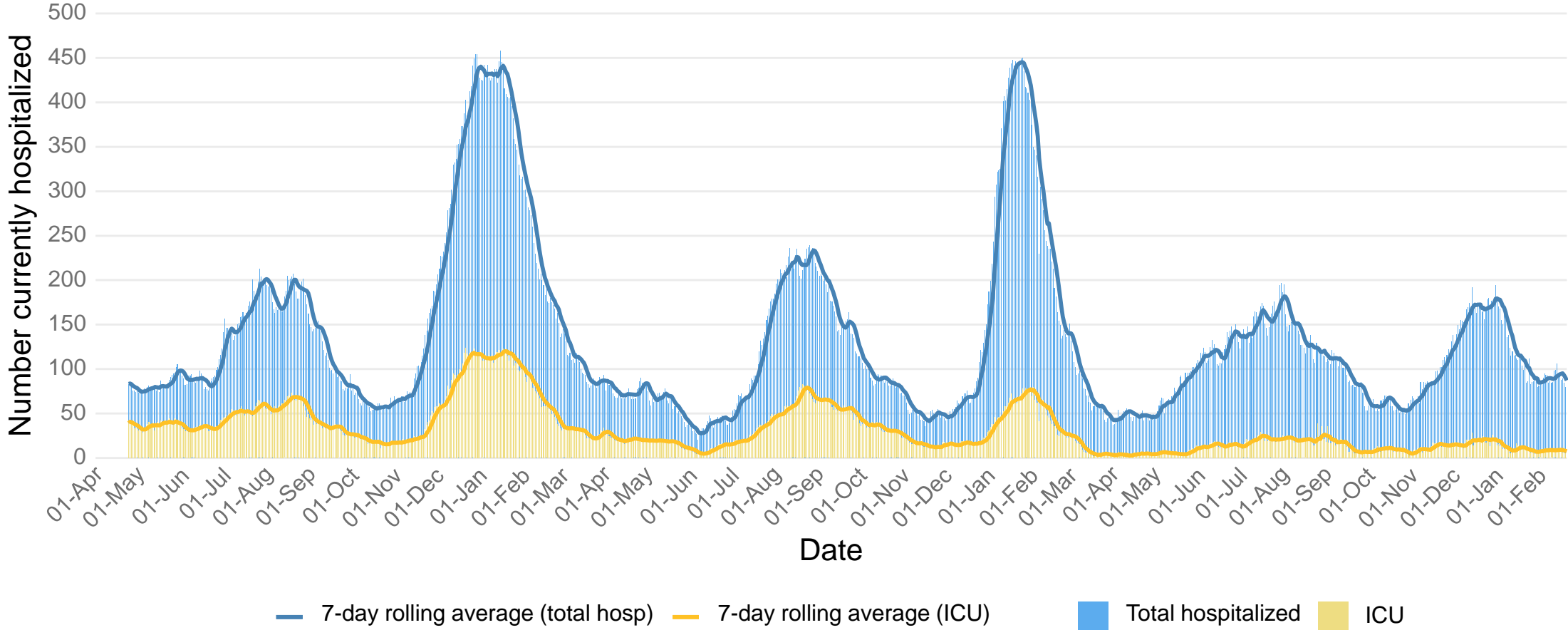
Patients with COVID-19 Currently Hospitalized in Alameda County



Source: California Department of Public Health



Patients with COVID-19 Currently Hospitalized in Alameda County, 2022-2023




Source: California Department of Public Health

Wastewater Monitoring to 3/2 – East Bay Municipal Utilities District

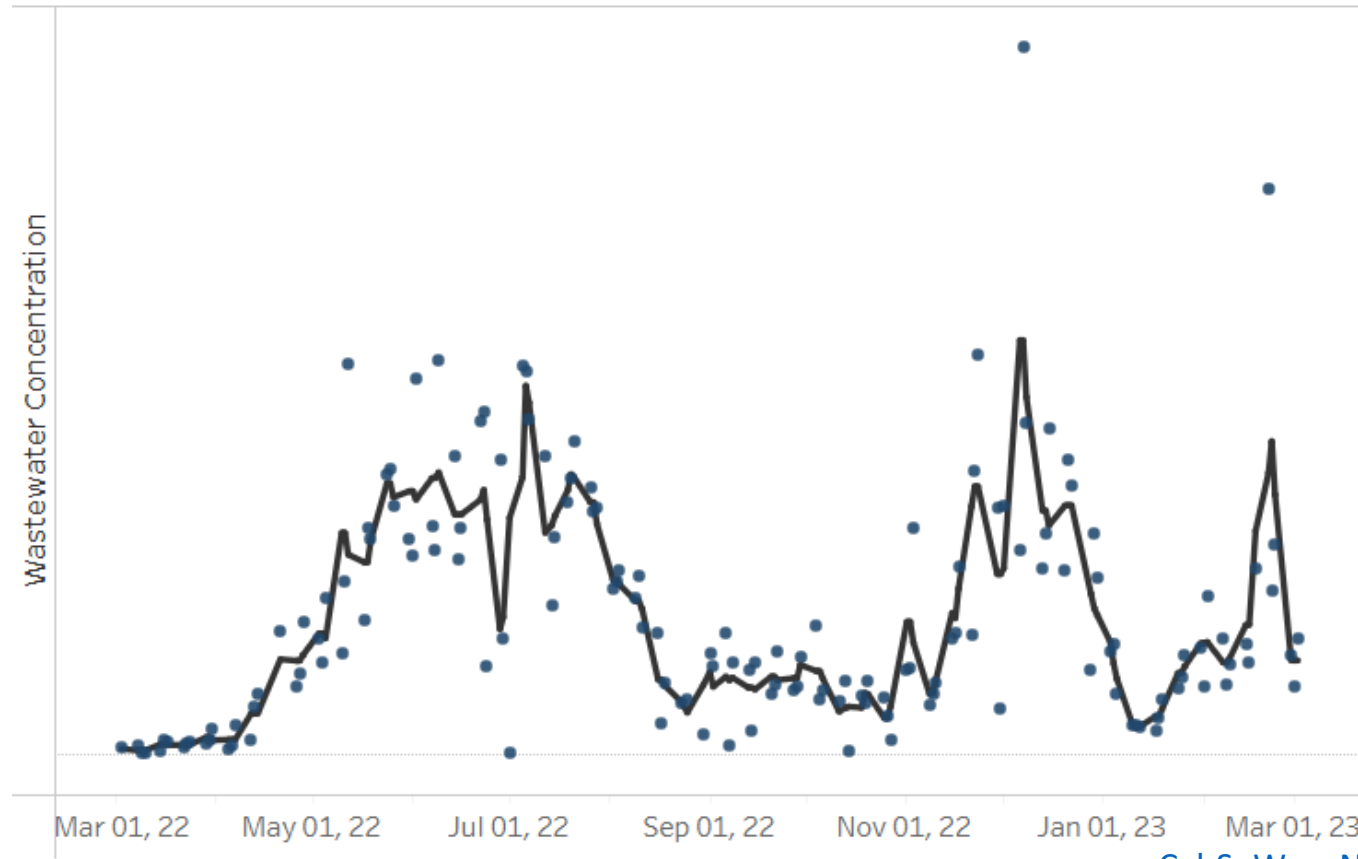
Concentration Unit: SARS-CoV-2/L

Data Source: CDPH Drinking Water and Radiation Lab

Change Sample Date 

Mar 03, 22

Mar 07, 23



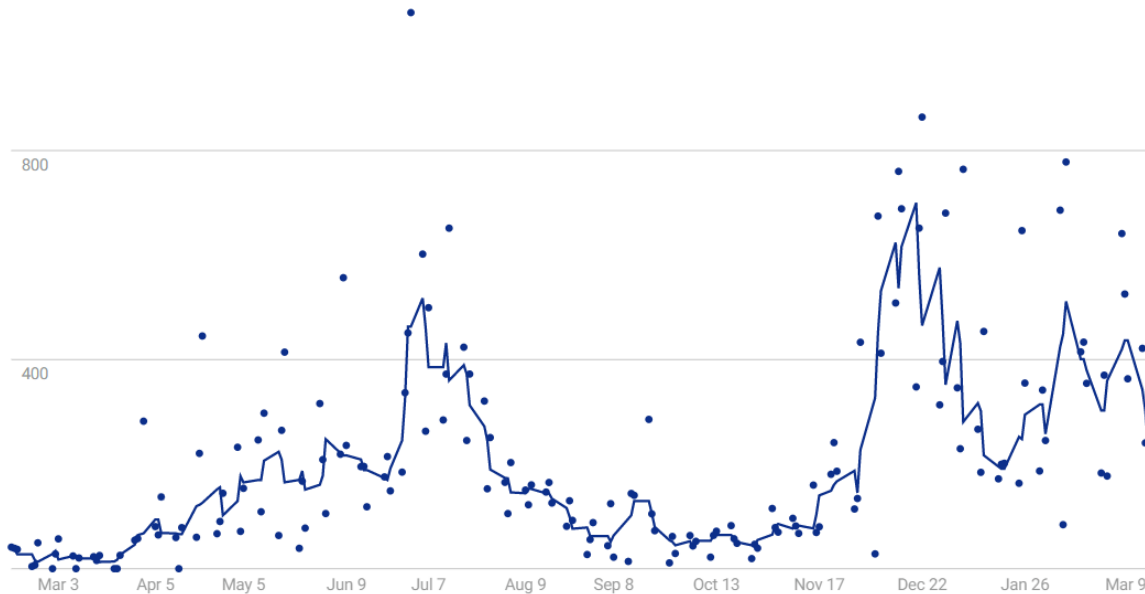
[Cal-SuWers Network Dashboard](#) accessed 03/14/23



Other COVID-19 Alameda County Wastewater data

Oakland Verily Wastewater Scan to 3/9/23

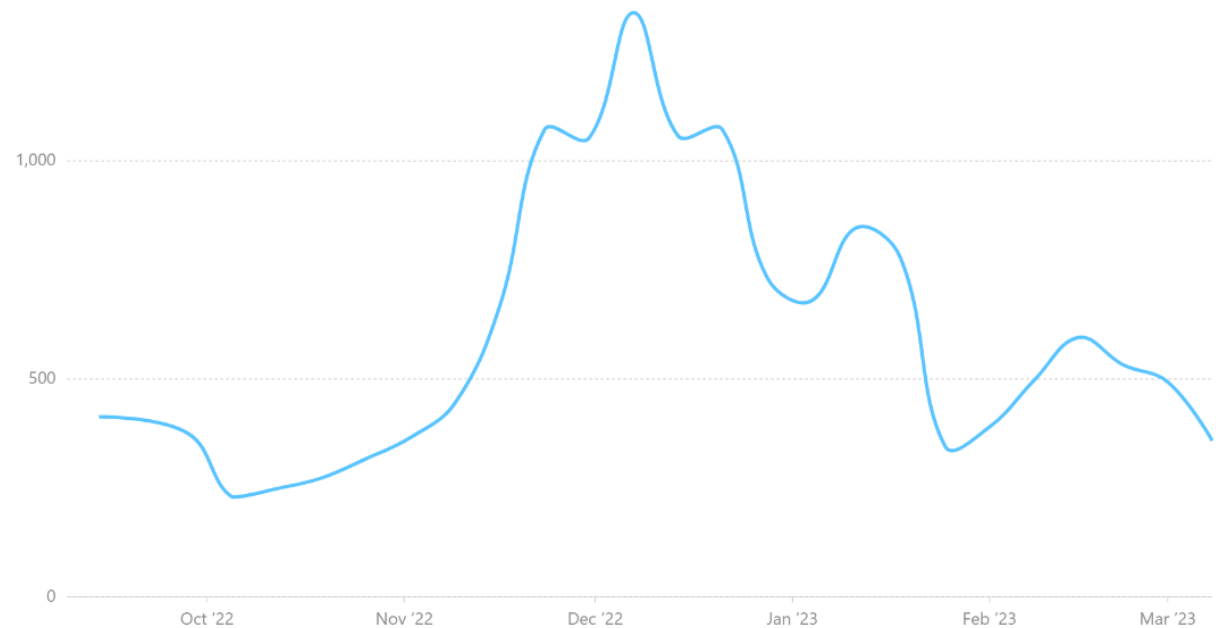
1,200 Ratio of SARS-CoV-2 to PMMoV (multiplied by 1 million)



[Verily Public Health](#) Accessed 3/14/23

"Alameda County" Biobot data to 3/8/23

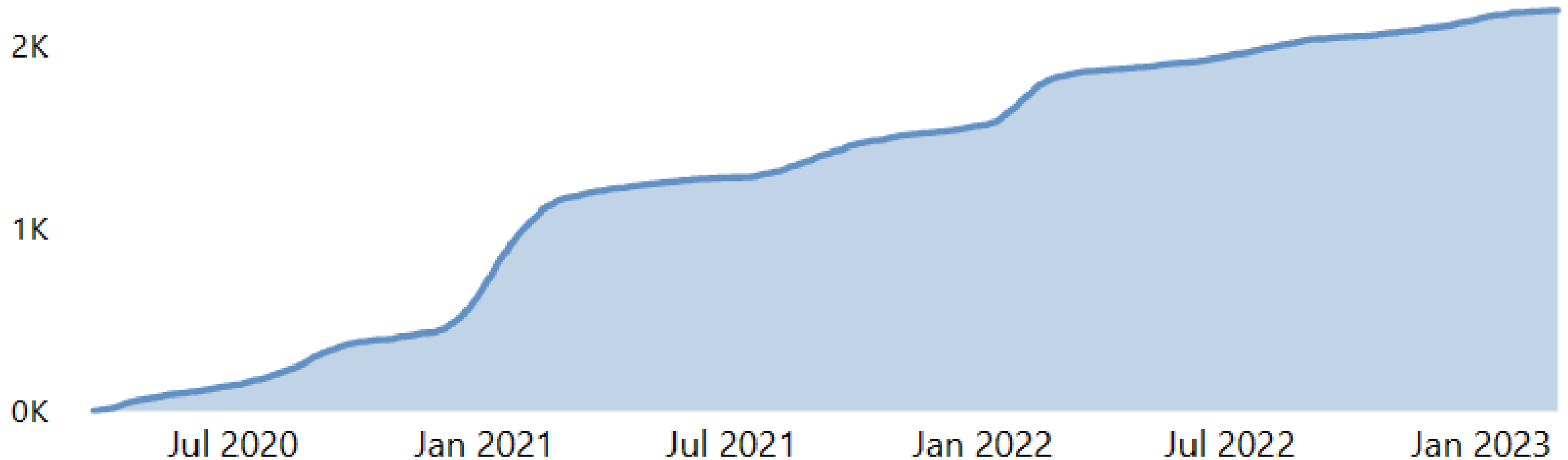
1,500
powered by Biobot Analytics



XBB*: 95.5% • BA.5*: 3.9% • BQ.1*: 0.1%

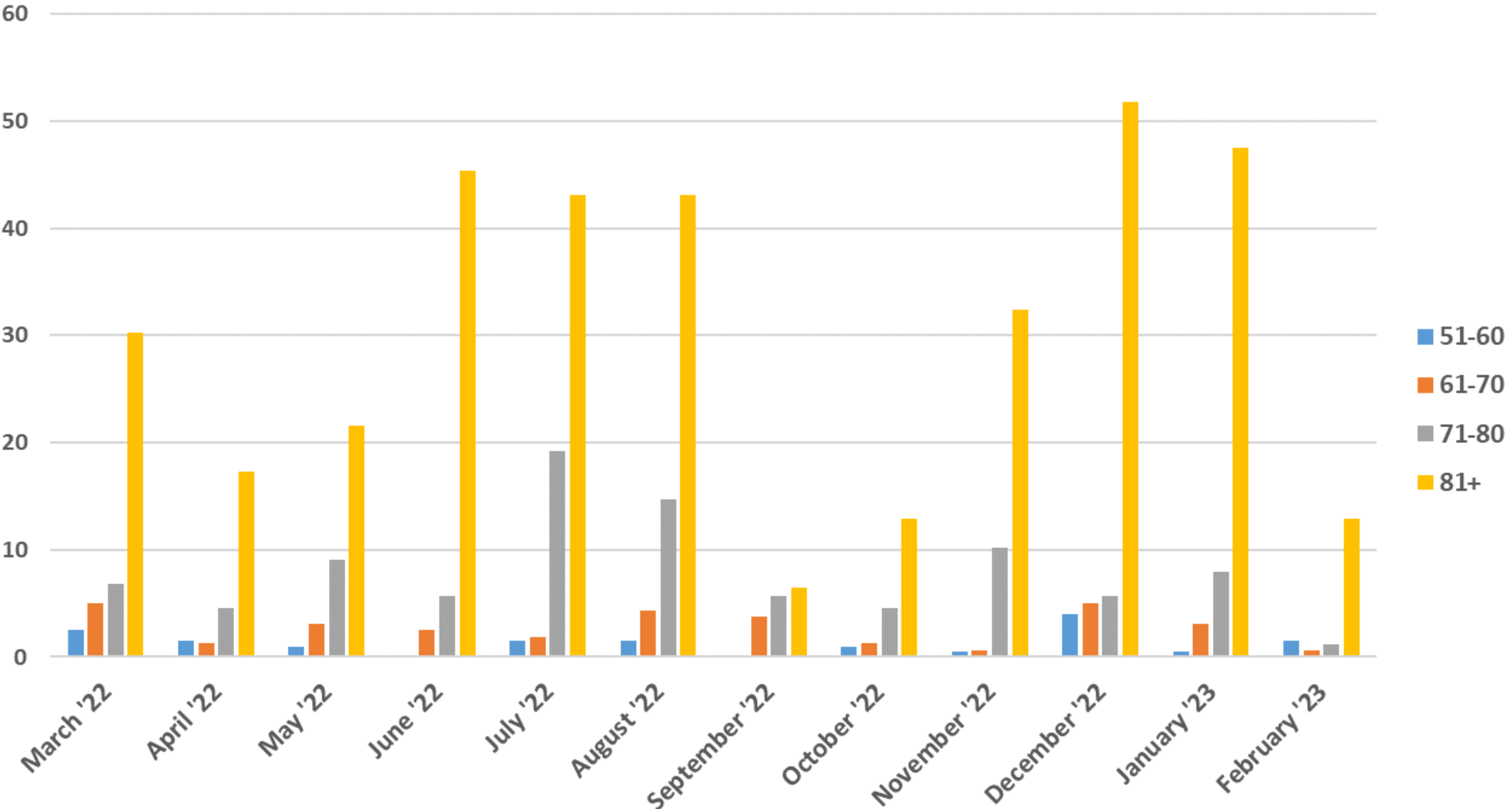
[Data on Covid-19 Wastewater Monitoring | Biobot Analytics](#) Accessed 3/14/23

Alameda County Cumulative COVID-19 Deaths, 3/10/23



2198 reported deaths among confirmed COVID-19 cases
- 207 deaths among probable cases

COVID-19 Death Rates for Ages over 50 , March '22-Feb '23



COVID-19 Local Health Emergency Update

- The COVID-19 local health emergency was lifted February 28, aligning with the end of the California emergency declaration
- The remaining local COVID-19 health orders were also rescinded:
 - Isolation, quarantine in corrections, long term care testing, lab reporting
 - Seasonal flu vaccine or mask requirement for healthcare workers remains in place

Federal Disaster Declaration and Public Health Emergency to end May 11

- **Medi-Cal eligibility re-ascertainment procedures to resume April 1**
- Medi-Cal COVID uninsured program to end May 31
- FDA Emergency Use Authorizations end date TBD (not May 11)
- Free vaccine and medications will continue until federal supply runs out
- Medicare, Medi-Cal expected to provide vaccine without charge
- We anticipate ongoing safety net access to vaccines & tests for uninsured

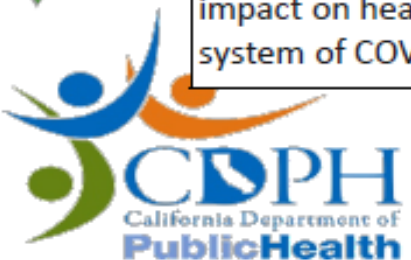
State COVID-19 Policy Changes Announced 3/3

- Mask requirements in high-risk settings to become recommendations 4/3
 - Health care, long-term care & correctional facilities, homeless & emergency shelters
 - Facilities may set their own requirements
- Negative test not needed for ending isolation after 5 days, effective 3/13
- Remaining state vaccine requirements to be lifted 4/3
 - Healthcare, correctional, & adult, senior and direct care workers
 - Healthcare workers still subject to federal requirements
- CalOSHA rules for employers and state licensing rules for facilities still apply

Update Effective 4/3

COVID-19 Face Masking Guidance

CDC COVID-19 Community Level	CDPH recommendations for individuals	CDPH recommendations in indoor High-Risk Setting**
Low There is lower community spread and impact on healthcare system of COVID-19	Everyone: People can wear a mask based on personal preference, informed by their own personal level of risk. Vulnerable people: Consider wearing a mask in crowded indoor public places. If you are a vulnerable person or live with a vulnerable person, consider taking additional precautions.	For all staff and residents/patients: Wearing a mask should be considered.
Medium There is medium community spread and impact on healthcare system of COVID-19	Everyone: Consider wearing a mask in indoor public places. Vulnerable people: Wearing a mask is recommended in crowded indoor public places. If you have household or social contact with a vulnerable person, wearing a mask is recommended when indoors with them	For all staff and residents/patients: Wearing a mask is recommended.
High There is high community spread and impact on healthcare system of COVID-19	Everyone: Wearing a mask is recommended in indoor public places. Vulnerable people: Wearing a mask is strongly recommended in indoor public places. If you have household or social contact with a vulnerable person, wearing a mask is recommended when indoors with them.	For all staff and residents/patients: Wearing a mask is strongly recommended.



Changes to Health Orders

Level of Government	Date of Change	Change	What Remains
Federal	March 31, 2023	<ul style="list-style-type: none"> Medicaid continuous coverage requirement ends 	
	May 11, 2023	<ul style="list-style-type: none"> Disaster Declaration & Public Health Emergency end Medicaid COVID uninsured program ends 	<ul style="list-style-type: none"> FDA Emergency Use Authorizations end (date TBD-not May 11) Free vaccine until supply runs out Cost of testing may rise
State	February 28, 2023	<ul style="list-style-type: none"> State of Emergency Declaration Ends Waivers end on regulations Reduce state resources & staffing 	<ul style="list-style-type: none"> Testing, vaccines and treatment covered by insurance – eventually will need to be within insurer network
	March 13, 2023	<ul style="list-style-type: none"> Can end isolation without negative test 	
	April 3, 2023	<ul style="list-style-type: none"> Mandatory masking in high-risk settings moves to recommendations State vaccine requirements lifting 	<ul style="list-style-type: none"> CDC Community level recommendations based on individual & low, medium, high Federal vaccine requirements for HCWs
Local/County	February 28, 2023	<ul style="list-style-type: none"> Aligned w State to lift local Health Emergency Order End requirements for general isolation, isolation & quarantine in corrections, testing in Long-Term Care Facilities – move to recommendations 	<ul style="list-style-type: none"> Align with State & CDC for ongoing guidance Shift from response to prevention COVID-19 work integrated into ongoing Public Health programs
	60 days after local health emergency ends*	<ul style="list-style-type: none"> The Board of Supervisors eviction moratorium is set to expire 60 days after the local health emergency ends 	



What to expect going forward:

- Emergencies are ending but COVID-19 will remain part of our lives
 - Greatest risk is for older adults and those with serious health conditions
- New variants will emerge
- Our understanding of short and long-term impacts of infection will grow
- Treatments and vaccination strategies should continue to evolve
- Public health strategies may come to resemble those for influenza
- Much uncertainty remains

COVID Division & Strategy Updates

Dr. Donata Nilsen



PH COVID Services Post Emergency Declarations: What's Staying & What's Changing?

	Public Health COVID Services Post Emergency Declarations	What's Changing?
Public Health Investigations	<ul style="list-style-type: none"> Prevention Services Technical Assistance Mitigation Guidance Infection Control Outbreak Response & Management Long Term Care Facility Support For general outbreak guidance: email COVIDOB@acgov.org For LTCF outbreak guidance, technical assistance and infection control visits: call (510) 268-2785 or email LTCFOutbreak@acgov.org 	<ul style="list-style-type: none"> Mandatory masking ending 4/3/23 Mandatory vaccination for healthcare workers ending 4/3/23* Potential loss of testing resources will impact on surveillance testing Increase in outbreaks if isolation becomes a "recommendation" Negative test no longer required UNLESS in an outbreak Treatment Education and Outreach shifting from individual to population focus
Testing & Treatment	<ul style="list-style-type: none"> Some Community Testing Sites Focus on under/uninsured OTC Test Kit Supply & Distribution Access to Treatment/Sesame Care Community Resource Hubs Increased outreach and education Access to healthcare enrollment 	<ul style="list-style-type: none"> Moving from on-demand testing More vetting and screening Create community resource hubs Smaller testing program with existing partners focused on those at greatest risk – more outreach access to healthcare enrollment, access to Sesame Care.
Community Vaccinations	<ul style="list-style-type: none"> Weekes Community Center POD Mobile & Pop-Up Sites Home Vaccinations Provider Vaccine Distribution Vaccination Clinic Requests Current COVID Vaccination Sites 	<ul style="list-style-type: none"> May offer other services at some sites: screening, testing, resources Opening Family Justice Center by Summer
Resource Navigation	<ul style="list-style-type: none"> Community Support: (510) 268-2101 Resource Navigation Vaccination Appointments General Information & Guidance Information on Testing & Treatment Access to Treatments Health Insurance Enrollment 	<ul style="list-style-type: none"> Moving to Public Health Nursing Expanded Resource Navigation



What's Staying?

Public Health COVID Services Post Emergency Declarations

Public Health Investigations	Testing & Treatment	Community Vaccinations	Resource Navigation
<ul style="list-style-type: none"> • Prevention Services • Technical Assistance • Mitigation Guidance • Infection Control • Outbreak Response & Management • Long Term Care Facility Support • For general outbreak guidance: email COVIDOB@acgov.org • For LTCF outbreak guidance, technical <u>assistance</u> and infection control visits call: (510) 268-2785 or email LTCFOutbreak@acgov.org 	<ul style="list-style-type: none"> • Some Community Testing Sites • Focus on under/<u>uninsured</u> • OTC Test Kit Supply & Distribution • Access to Treatment/Sesame Care • Community Resource Hubs • Increased outreach and education • Access to healthcare enrollment 	<ul style="list-style-type: none"> • Weekes Community Center POD • Mobile & Pop-Up Sites • Home Vaccinations • Provider Vaccine Distribution • Vaccination Clinic Requests • Current COVID Vaccination Sites 	<ul style="list-style-type: none"> • Community Support: 510-268-2101 • Resource Navigation • Vaccination Appointments • General Information & Guidance • Information on Testing & Treatment • Access to Treatments • Health Insurance Enrollment

What's Changing?

What's Changing?			
Public Health Investigations	Testing & Treatment	Community Vaccinations	Resource Navigation
<ul style="list-style-type: none"> • Mandatory masking ending <u>4/3/23</u> • Mandatory vaccination for healthcare workers ending <u>4/3/23*</u> • Potential loss of testing resources will impact on surveillance <u>testing</u> • Increase in outbreaks if isolation becomes a "<u>recommendation</u>" • Negative test no longer required UNLESS in an <u>outbreak</u> • Treatment Education and Outreach shifting from individual to population focus 	<ul style="list-style-type: none"> • Moving from on demand testing • More vetting and screening • Create community resource <u>hubs</u> • Smaller testing program with existing partners focused on those at greatest risk – more outreach access to healthcare enrollment, access to Sesame Care. 	<ul style="list-style-type: none"> • May offer other services at <u>some</u> sites: screening, testing, resources • Opening Family Justice Center by Summer 	<ul style="list-style-type: none"> • Moving to Public Health Nursing • Expanded Resource Navigation



Community-Led Coalitions Update

Aiyana Knowles



Community Resilience Program Goals

Equitably reach Black and Latinx communities most impacted by COVID-19 and support culturally competent vaccinations services.

Strengthen community resilience and lay the groundwork for pandemic recovery.

Deliver fact-based information about COVID-19 and the benefits of vaccines with grassroots health promotion messaging, outreach strategies, and health literacy activities.

Promote collaboration, coordination of effort, unity, and solidarity and neighborhood level.



Tiburcio Vasquez Joint Venture

- 94544 – South Hayward
- 94541 – Ashland/Cherryland
- 94578 – Ashland/Cherryland
- 94580 – San Lorenzo
- 94538 – Fremont

The Unity Council Joint Venture

- 94603 – Deep East Oakland
- 94621 – C. East Oakland
- 94601 – Fruitvale
- 94606 – San Antonio

RCD Joint Venture

- 94541 – Ashland/Cherryland
- 94578 – Ashland/Cherryland
- 94580 – San Lorenzo

La Familia Joint Venture

- 94544 – South Hayward

Coalitions and Single Organization's Service Areas

CAL-PEP Prime/Sub

- 94603 – Deep East Oakland
- 94607 – West Oakland
- 94606 – San Antonio
- 94621 – Central East Oakland
- 94601 – Fruitvale

BACH Prime/Sub

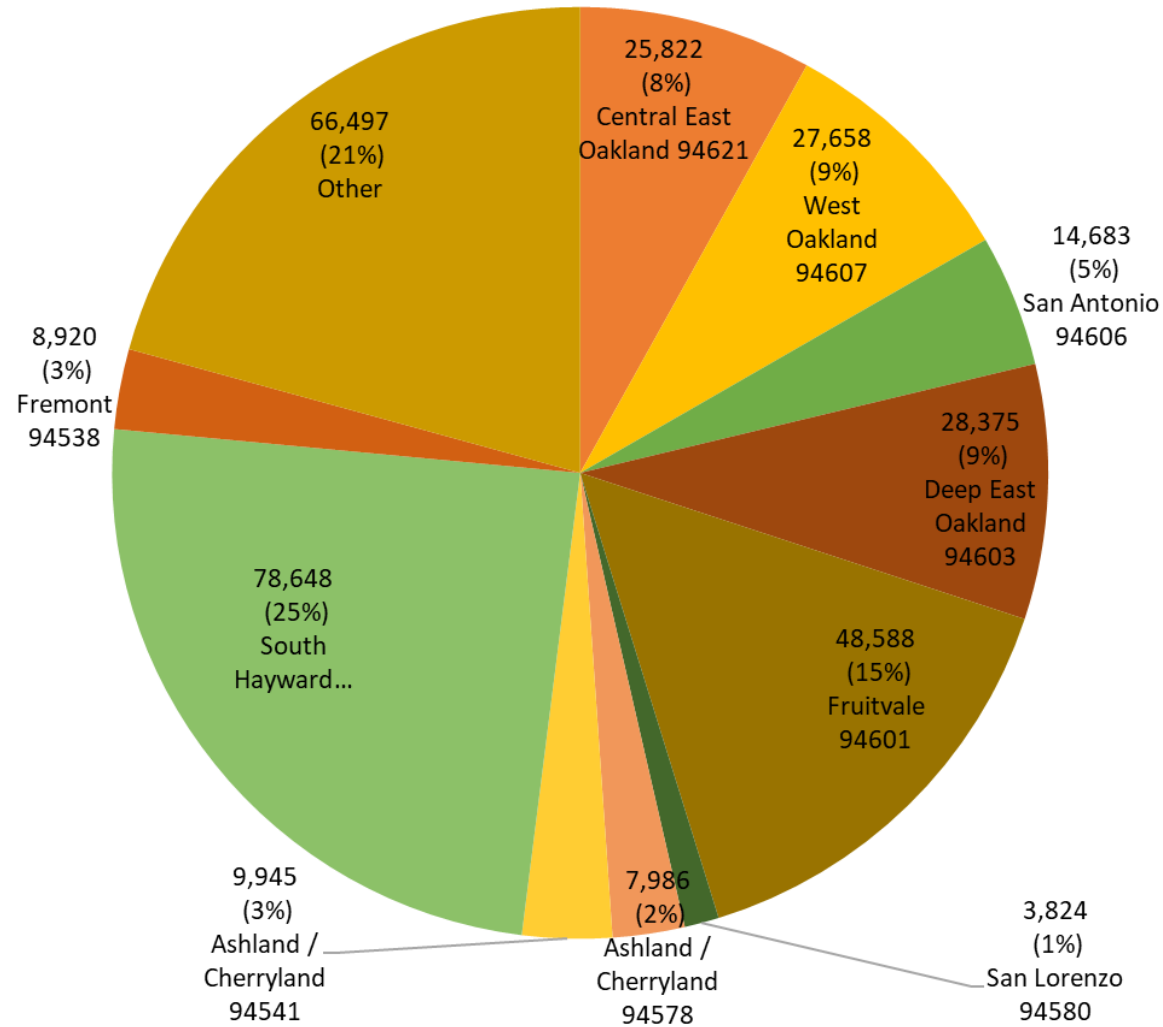
- 94544 – South Hayward
- 94538 – Fremont

Single Orgs

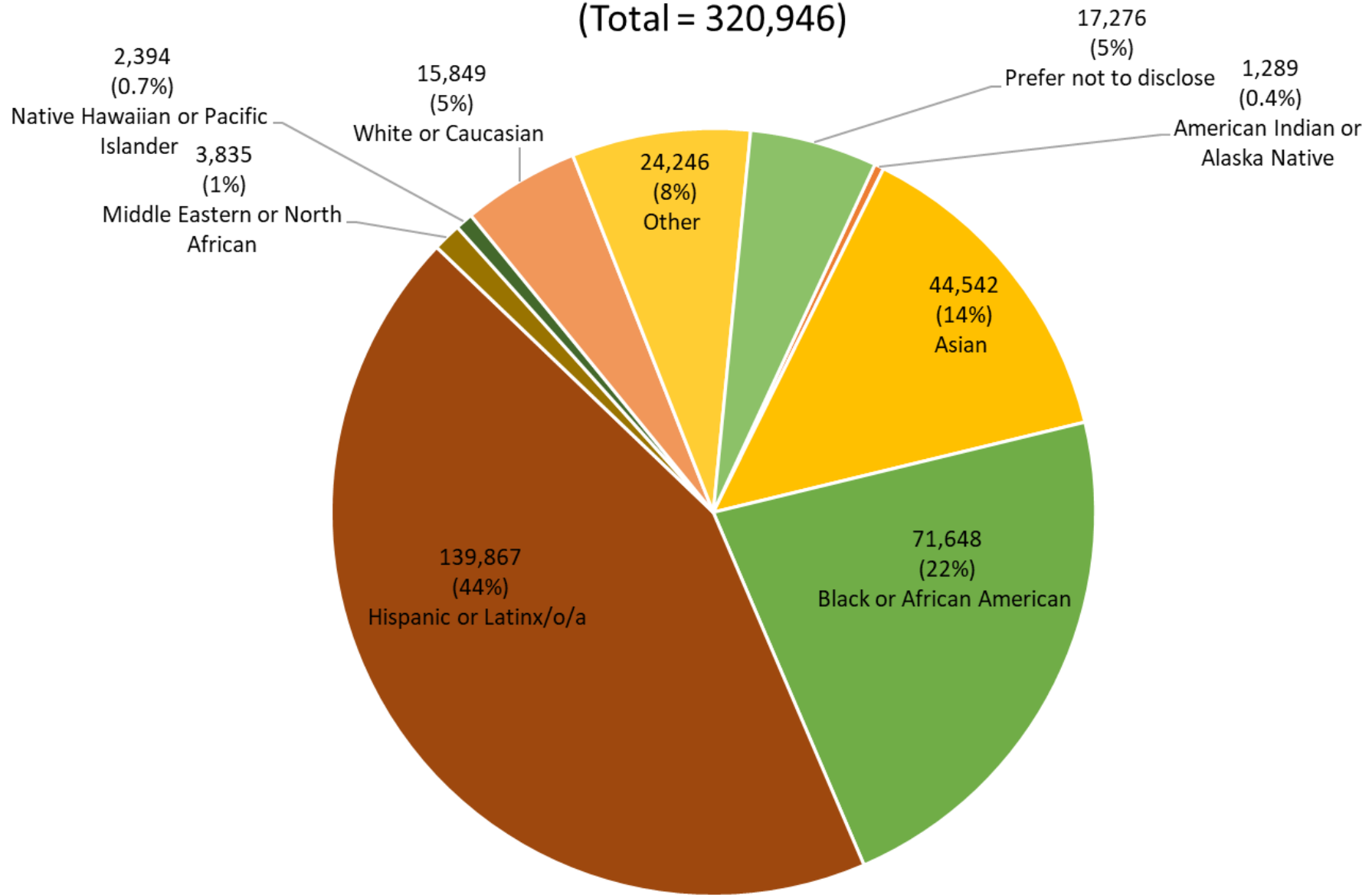
Coverage in all priority neighborhoods except for Fremont (94538)



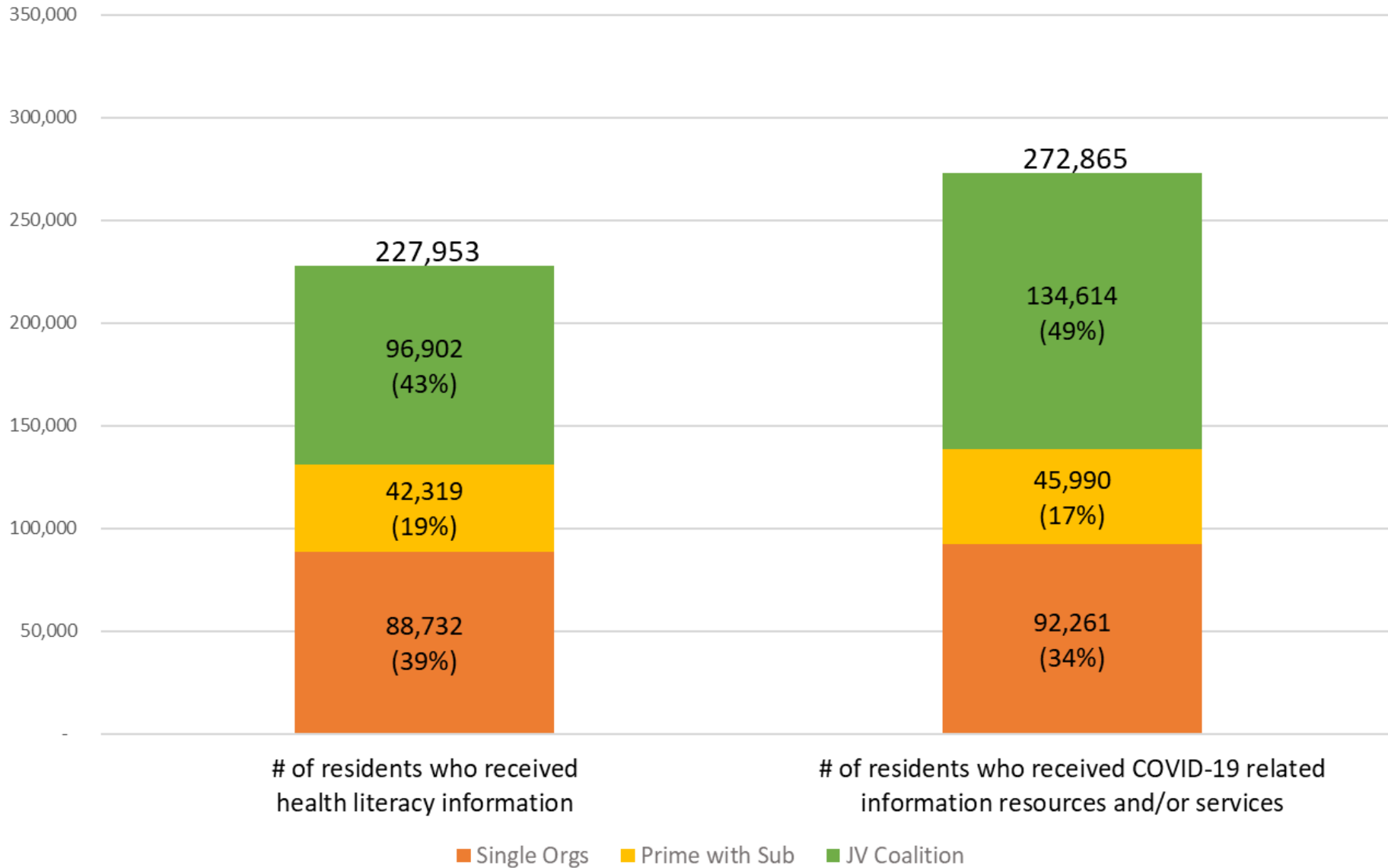
of Residents Reached by Priority Zip Codes (Total = 320,946)



of Residents Reached by Race/Ethnicity (Total = 320,946)

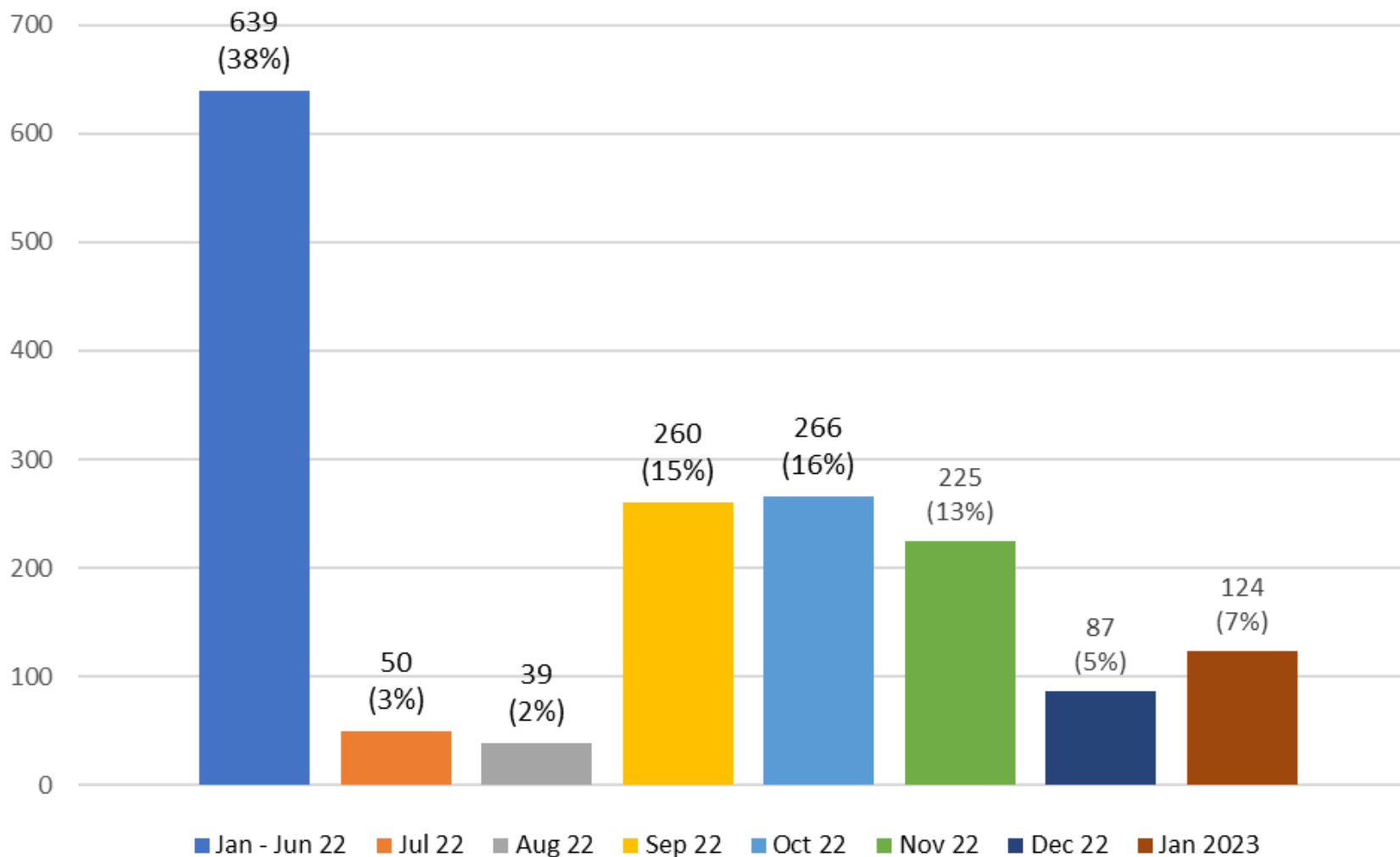


COVID-19 Information and Health Literacy



No. of Vaccines Administered at County Sponsored Mobile Clinics hosted by CR Partners (Jan 2022 - Jan 2023)

Total = 1,690



Community Outreach & Resource Navigation Goals

Using health literacy strategies, adopt creative approaches to community organizing, collaboration, and networking

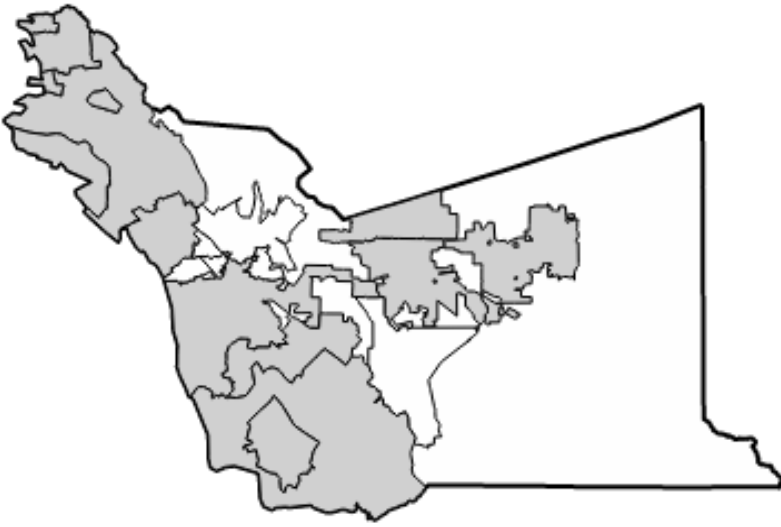
Deploy grassroots outreach workers, neighborhood canvassers, community navigators, *promotoras*, or community health workers to meaningfully engage community members and their families.

Connect community members to health and mental health services, healthcare coverage, and other benefits;

Link prioritized populations to housing, food, basic income programs, healthcare coverage, emergency financial assistance and universal access to the internet



Community Outreach & Resource Navigation



\$4 million 23mo

Approved total amount

Period length of 23 months,
3/1/23 to 2/28/25

100%

Prime / Sub Orgs

Areas of Service: West Oakland, San Pablo Corridor, North Livermore

Communications/Messaging Update

Jerri Randrup



Winter Wellness 12/19/2022 – 2/23/2023

Easy Steps to Stay Well.

- ✓ Wash hands often

GET OUR TIPS →



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY

Revise su salud.

- ✓ Póngase un refuerzo

Manténgase saludable en esta temporada.

CONSEJOS PARA MANTENERSE SALUDABLE →



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY

Recursos gratuitos de salud.

- ✓ Mantenerse saludable puede ser gratuito

OBTENGA LA LISTA →



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY



Transitioning to Evergreen Message: Stay Healthy



- ✓ Stay home if you feel sick.
- ✓ Talk to a doctor about staying up-to-date on routine recommended vaccines.
- ✓ Get vaccinated against the flu.
- ✓ Get boosted against COVID-19.
- ✓ Take a rapid COVID-19 test prior to gathering with family or elderly people. If you don't have test kits at home, find a community testing location near you.
- ✓ If you test positive, stay home and contact your health care provider right away to get treatment. Don't wait until symptoms get worse.
- ✓ Gather in small groups and outdoors if possible.
- ✓ Keep rooms well ventilated.
- ✓ Accommodate the highest-risk person at your gathering.
- ✓ Wear a high-quality, well-fitting mask indoors.
- ✓ When traveling, wear a well-fitted mask—any mask is better than nothing.
- ✓ Wash your hands to protect yourself against the common cold or respiratory viruses.
- ✓ Pay attention to your mental health.

Update Your Information to Keep Your Medi-Cal Coverage

MEDI-CAL BENEFICIARIES

Keep your family covered.



Update your contact information so Medi-Cal can reach you when it's time to renew.



ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY

- Contact [Alameda County Social Services Agency](#) online or by phone (888) 999-4772 to report changes to name, address, phone number, or email address.
- Alameda County Social Services Agency will begin mailing re-enrollment information on April 1.
- Current Alameda County Medi-Cal members will receive their packet during the month of their Medi-Cal enrollment.

Right Care, Right Place



To educate and raise awareness about the resources available to support Alameda County residents in need of health services by seeking the right care in the right place.

The objective is for residents to:

- 1. Find regular primary care & referrals to specialty care**
- 2. Find affordable health care coverage**
- 3. Find behavioral health care (including 988)**

Priority Audience

The general public and Alameda County constituents (HCSA program participants, potential program participants, and those in need of health care or health information)

This campaign will strategically target specific Alameda County zip codes with residents who have been historically underserved by health care or government agencies.

Safety net system partners (e.g., health care providers, non-profit and community based organizations, foundations)

Languages: Spanish, Chinese, Spanish, Tagalog, Vietnamese

<i>Communities</i>	<i>Zip Codes</i>	<i>Priority Zip Codes</i>
Fremont	94538	-
Ashland/Cherryland	94541	94541
South Hayward	94544	94544
West Hayward	-	94545
Newark	-	94560
San Leandro	-	94577
Ashland/Cherryland	94578	94578
San Lorenzo	94580	94580
Fruitvale	94601	94601
Deep East Oakland	94603	94603
Deep East Oakland, Oakland Zoo Hills	-	94605
San Antonio	94606	94606
West Oakland	94607	94607
Central East Oakland	94621	94621

Potential Partnerships

Collaborate with county health and non-health partners to spread campaign resources and messaging.

Partnership opportunities include:

- Utilizing materials from a provided digital toolkit
- Tagging partner organizations on social media
- Cross-promoting the campaign landing page in a newsletter or outreach email
- Distributing printed materials to organization participants

Please place your email in chat if you'd like to participate in the survey for campaign visual and message feedback. Please also let us know if your organization would like a presentation on the campaign.

4. Partner Agency Updates



End of the Eviction Moratorium

Michelle Starratt



5. Close Out



THANK YOU!

COVID-19 Vaccine

covid-19.acgov.org/vaccines

(510) 208-4829

COVID-19 Testing

covid-19.acgov.org/testing

@Dare2BWell



WAYS TO STAY INFORMED



Community Advisory Group (CAG)

2nd Tues. of the month, 5:30-7:00 PM; next on 4/11/23

covid-19.acgov.org/community-advisory-group



Public Health Commission

2nd Thurs. of the month, 6:00-8:00 PM; next on 4/13/23

acphc.wordpress.com



Health Care Services Agency (HCSA)

COVID-19 Updates

Includes presentations & newsletters

covid-19.acgov.org/response



Extra Slides



Access to COVID Therapeutics (Treatment)

Acceso a la terapéutica COVID (Tratamiento)

TESTED POSITIVE? NEED TREATMENT? NO DOCTOR?
¿HA DADO POSITIVO? ¿NECESITA TRATAMIENTO? ¿NO HAY MÉDICO?

Sesame Care: 833-686-5051 | <https://sesamecare.com/covidca>

- California COVID Telemedicine Line for FREE virtual health screenings and FREE prescriptions (Paxlovid or molnupiravir) / Línea de telemedicina COVID de California para realizar exámenes de salud virtuales y prescripciones GRATUITAS (Paxlovid o molnupiravir)
- Appointments in English & Spanish, interpretation line for other languages / Citas en inglés y español, línea de interpretación para otros idiomas

HAVING TROUBLE OR HAVE OTHER QUESTIONS?
¿TIENE PROBLEMAS O TIENE OTRAS PREGUNTAS?

ACPHD COVID Community Support : 510-268-2101 | ncov@acgov.org

Cambios en las órdenes de Salud

Nivel de gobierno	Fecha de cambio	Cambio	Lo que queda
Federal	marzo 31, 2023	<ul style="list-style-type: none"> Finaliza el requisito de cobertura continua de Medicaid 	
	mayo 11, 2023	<ul style="list-style-type: none"> Declaración de desastre y fin de emergencia de salud pública Finaliza el programa COVID sin seguro de Medicaid 	<ul style="list-style-type: none"> Fecha de finalización de las autorizaciones de uso de emergencia de la FDA por determinar (no el 11 de mayo) Vacuna gratuita hasta que se agoten las existencias El costo de las pruebas puede aumentar
Estado	febrero 28, 2023	<ul style="list-style-type: none"> Finaliza la declaración del estado de emergencia Las exenciones terminan en las regulaciones Reducir los recursos estatales y la dotación de personal 	<ul style="list-style-type: none"> El cronograma para las órdenes de salud estatales restantes (por ejemplo, enmascaramiento) está por determinar Pruebas, vacunas y tratamiento cubiertos por el seguro: eventualmente deberán estar dentro de la red de aseguradoras
	marzo 13, 2023	<ul style="list-style-type: none"> Puede terminar el aislamiento sin prueba negativa 	
	abril 3, 2023	<ul style="list-style-type: none"> El uso de cubre bocas es obligatorio en entornos de alto riesgo pasa a recomendaciones Levantamiento de requisitos estatales de vacunas 	<ul style="list-style-type: none"> Recomendaciones a nivel de la comunidad de los CDC basadas en niveles individuales y bajos, medios y altos
Local/Condado	febrero 28, 2023	<ul style="list-style-type: none"> Estar en sintonía con el estado para levantar la orden de emergencia de salud local, si las condiciones lo permiten Poner fin a los requisitos para el aislamiento general, el aislamiento y la cuarentena en las correcciones, las pruebas en los centros de atención a largo plazo: pasar a las recomendaciones 	<ul style="list-style-type: none"> Alinearse con el estado y los CDC para obtener orientación continua Pasar de la respuesta a la prevención El trabajo COVID-19 se integra en los programas de salud pública en curso
	60 días después de que termine la emergencia de salud local*	<ul style="list-style-type: none"> La moratoria de desalojo de la Junta de Supervisores expirará 60 días después de que finalice la emergencia de salud local 	



Medi-Cal Redetermination Recap

- Since March 2020, Medi-Cal beneficiaries have remained enrolled in the Medi-Cal program due to the continuous coverage requirement for Medi-Cal for the duration of the Public Health Emergency
- As the Public Health Emergency ended, Social Services Agency (SSA) will resume Medi-Cal Annual Redetermination (RRR) processing actions beginning in April 2023 for RRRs due in June 2023
- Beneficiaries may start losing their Medi-Cal coverage as of July 1, 2023 if they do not complete their RRR or if they are no longer eligible for Medi-Cal.
- The continuous coverage requirement for Medi-Cal is set to end on March 31, 2023



Medi-Cal Redetermination Reminders

- Not everyone is renewed at once
- Renewals will be on a rolling basis per a person's original enrollment date
- DHCS has sent out two outreach letters. Beneficiaries will receive a renewal packet and a reminder if it has not been received
- Medi-Cal beneficiaries should make sure that SSA has updated contact information
 - To update your contact information, please visit: [Alameda County Social Services Agency https://www.alamedacountysocialservices.org/our-services/Health-and-Food/Medi-Cal/index](https://www.alamedacountysocialservices.org/our-services/Health-and-Food/Medi-Cal/index) or call (888) 999-4772 to report changes to name, address, phone number, or e-mail.
- Sign up to be DHCS coverage ambassadors or view/download the outreach toolkit provided by DHCS
 - <https://www.dhcs.ca.gov/toolkits/Pages/PHE-Outreach-Toolkit.aspx>
 - <https://www.dhcs.ca.gov/toolkits/Pages/Medi-Cal-Continuous-Coverage-Unwinding.aspx>



MediCal Redetermination Resources

Recursos para el redeterminación de MediCal

- Social Services Agency website / Sitio web de la Agencia de Servicios Sociales - <https://www.alamedacountysocialservices.org/> Facebook - <https://www.facebook.com/AlamedaCountySocialServicesAgency/>
- Check status of Medi-Cal using the Customer Automated Response System (CARS) / Comprobar el estado de Medi-Cal mediante el Sistema de Respuesta Automática de los Clientes (CARS):
<https://public.alamedasocialservices.org/CARS> | 1-888-999-4772
- Ways to Submit a Medi-Cal RRR and other resources / Formas de presentar un Medi-Cal RRR y otros recursos:
 - Online/En línea: MyBCW: <https://www.mybenefitscalwin.org/>
 - Phone/Por teléfono: (510) 272-3663
 - Fax/Fax: (510) 670-5095
 - Mail or In Person / Por correo o en persona



Social Services Agency Office Locations

Oficinas de la Agencia de Servicios Sociales

North County Self-Sufficiency Center

2000 San Pablo Ave.
Oakland, CA 94612

Eastmont Self-Sufficiency Center

6955 Foothill Blvd., Suite 100
Oakland, CA 94605

Enterprise Self-Sufficiency Center

8477 Enterprise Way
Oakland, CA 94621

Gail Steele Multi-Service Center

24100 Amador St.
Hayward, CA 94544

Livermore Self-Sufficiency Center

2499 Constitution Drive
Livermore, CA 94551

Fremont Office

39155 Liberty St., Suite C330
Fremont, CA 94536

Homeless individuals can pick up their SSA related mail from their office of choice.

Las personas sin hogar pueden recoger su correo relacionado con la SSA en la oficina de su elección.

