



Paratransit: Supporting Vaccine Access

Paratransit is a specialized transportation service for persons who are unable to independently use regular buses, streetcars, or BART due to a disability or health related condition (some or all of the time). Paratransit is provided by public transportation systems as part of the requirements of the Americans with Disabilities Act (ADA).

East Bay Paratransit	
Areas Served:	Alameda · Albany · Berkeley · Castro Valley · El Cerrito · El Sobrante · Emeryville · Fremont · Hayward · Kensington · Milpitas (select areas) · Newark · Oakland · Piedmont · Pinole (select areas) · Richmond · San Leandro · San Pablo · Union City
Reservations:	<p>Persons who are registered with East Bay Paratransit can make ride reservations by calling: 1-800-555-8085. Eligible riders can also book free reservations to the Oakland Coliseum site after scheduling a vaccine appointment on MyTurn.</p> <p>Note: East Bay Paratransit can transport to and from any non-drive through vaccine sites.</p>
Eligibility Criteria:	<p>Find out if you are eligible by visiting Eligibility for East Bay Paratransit.</p> <p>To Apply: click here to download a copy of the ADA Application and instructions for completing the application process. After you complete the application, call 510-287-5000 or send an email to us.eastbaycertification@transdev.com to request an interview for eligibility.</p> <p>Note: 30-day temporary eligibility is available for those who have challenges using public transportation and wish to use East Bay Paratransit to get to and from a vaccine site. Please bear in mind that temporary eligibility can take 5 or more days to process.</p>
How to Ride:	For information on how to ride, see East Bay Paratransit Rider Guide .
Contact Info:	Need more information? Call 510-287-5000



Alameda County Health Care Services Agency
Public Health Department
 www.acphd.org

Colleen Chawla, Director
 Kimi Watkins-Tartt, Director
 Nicholas Moss, MD, Health Officer

Public Health Department: Main Line (510) 267-8000
 COVID-19 Information: (510) 268-2101

Easy Does It Services	
Areas Served:	Berkeley · Albany
Reservations:	<p>Easy Does It provides free and low-cost transportation to people with severe physical disabilities and seniors. We are offering round-trip rides to vaccine appointments in the City of Berkeley and at Golden Gate Fields in Albany.</p> <p>To request a ride, reserve a vaccine appointment and then call Easy Does It Emergency Services at (510) 704-2111.</p>
Eligibility Criteria:	<p>Albany residents age 60+ and/or with disabilities may be eligible for free round-trip rides to vaccine appointments at Golden Gate Fields.</p> <p>Berkeley residents with severe physical disabilities may be eligible for round-trip rides to vaccine locations in and around the City of Berkeley. Free with Berkeley Rides for Seniors and Disabled Vouchers, \$15 without. Those who cannot afford the \$15 round trip fee (and do not have vouchers) may qualify for free transportation.</p> <p>Find out if you are eligible by calling Easy Does It Emergency Services at (510) 704-2111.</p>
How to Ride:	For information on how to ride, Call Easy Does It Emergency Services Dispatch Line (510) 704-2111 or see the Easy Does It webpage on Transportation Services.
Contact Info:	Need more information? Call Easy Does It Emergency Services Dispatch Line (510) 704-2111.



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Livermore Amador Valley Transit Authority (LAVTA/Wheels)

Areas Served:	Dublin · Pleasanton · Livermore
Reservations:	<p>Livermore Amador Valley Transit Authority is providing free rides on existing Wheels, Rapid, and Dial-a-Ride services to and from any COVID-19 vaccination site in Dublin, Pleasanton, and Livermore. To reserve a ride, call Dial-a-Ride at 925-455-7510.</p> <p>Note: To receive a free ride, passengers are required to show physical or digital confirmation of their same-day vaccination appointment when boarding. When calling to book a reservation, Dial-a-Ride riders should indicate that the purpose of their trip is for a COVID-19 vaccination. Additionally, LAVTA paratransit services are able to accommodate drive through sites and riders should indicate if their vaccine appointment is with a drive-through site when arranging a ride.</p>
Eligibility Criteria:	<p>Find out if you are eligible by visiting Dial-A-Ride Eligibility.</p> <p>Temporary 90-day eligibility is available for those who have challenges using public transportation and wish to use LAVTA’s paratransit services to get to and from a vaccine site in LAVTA’s service area.</p> <p>To Apply: click here to download an application or call 925-455-7500 to have an application sent to you. Alternatively, you can visit the Wheels Administration Office at 1362 Rutan Drive, Livermore, CA 94550.</p>
How to Ride:	For information on how to ride, see Tri-Valley Wheels: How to Ride .
Contact Info:	Need more information? Call 925-455-7555



Pleasanton Paratransit	
Areas Served:	Pleasanton · Dublin (select areas) · Livermore (select areas) · San Ramon (select areas)
Reservations:	Pleasanton Paratransit is providing free rides to and from COVID-19 vaccination sites for individuals who have completed and received confirmation that their Rider Profile is on file. To reserve a ride, call 925-398-1045.
Eligibility Criteria:	Find out if you are eligible by visiting Pleasanton Riders or calling 925-398-1045. To Apply: click here to download an application or call 925-398-1045 to have an application sent to you.
How to Ride:	For information on how to ride, see Pleasanton Rides Rider Guide .
Contact Info:	Need more information? Call 925-398-1045

Union City Paratransit	
Areas Served:	Union City (with limited service to Southern Hayward, Northern Fremont, and Newark)
Reservations:	Union City Paratransit is providing free rides to and from COVID-19 vaccination for riders who are certified eligible. To reserve a ride, call 510-476-1500. Hearing impaired riders should call California Relay at 1-800-735-2929 to schedule a ride.
Eligibility Criteria:	Riders must be certified as eligible to use Union City Paratransit. To Apply: click here to download an application or call 510-675-5373 to have an application sent to you.
How to Ride:	For information on how to ride, see Union City Rider Guide .
Contact Info:	Need more information? Call 925-398-1045

For additional information on accessible transportation, see the [Access Alameda Guide to Transportation Services for Seniors and People with Disabilities in Alameda County](#)