Alameda County Health Care Services Agency
Public Health Department

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Attention: Alameda County Long-Term Care Facilities

Do you have COVID-19 positive residents? How do you access treatment in time?

There is an ample supply of effective COVID-19 treatment available to high-risk residents who test positive and have at least mild symptoms. **Time is short!** These medications are most effective when taken within 5 days of symptom onset. SNFs can take the steps below to quickly access COVID-19 treatment.

1. **Communicate with your medical director, staff, residents, and families NOW about COVID treatment options and availability.**
   Know Your Treatment Options for COVID-19
   HEALTH ADVISORY: Reminder to Lower Barriers to Prescribing COVID-19 Therapeutics

   Educational flyers in multiple languages can be found under "General Treatment Information" – "Who should take COVID-19 Treatment?":
   https://covid-19.acgov.org/antibody-treatment.page?#outreach

2. **For any COVID-19 positive resident, contact the resident's attending physician/provider immediately** to review current medications/medical history and discuss treatment options (including available oral COVID-19 medications) with the resident and/or family. Get consent forms signed.

3. **Monitor COVID-19 positive residents for symptoms (Symptoms of COVID-19 | CDC) or subtle changes in behavior/appearance.** If symptomatic, assess the resident and then contact the resident's attending physician **immediately** for a possible order for COVID oral antiviral medication.

4. **If medication has been ordered:**
   a. Call your contracted pharmacy, or the pharmacy where you order your residents' medications, and ask if they have COVID oral antiviral medications in stock. Confirm that there are no contraindications to the treatment, including severe drug interactions; or
   b. Find a pharmacy near you using this website.
      Treatment Locator: https://covid-19-therapeutics-locator-dhhs.hub.arcgis.com/

5. **For staff members who test positive and have mild symptoms, here are three ways to access treatment:**
   a. If Insured, they should contact their Primary Care Provider, urgent care center or visit a Test-to-Treat location. Some pharmacies can also prescribe COVID treatment.
   b. If not insured or cannot reach a provider within 24 hours, visit Sesame or call 833-686-5051 to make a free phone or video appointment.
   c. If help is needed finding treatment, call the COVID-19 hotline 833-422-4255.

Need Help? Please contact the ACPHD COVID Treatment Access Support Team. Call or email:

David Farrell at david.farrell@acgov.org, 510-725-7409
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