

# Need Health Insurance?

**Alameda County Health Insurance Technicians are here to help hotel staff with insurance questions! It's confidential and document status is not a problem.**

Get screened to see what type of program you may be eligible for:

- **Medi-Cal**, a health insurance program for children, parents, seniors, and persons with disabilities
- **HealthPAC**, a locally funded program that helps cover the cost of medical services for Alameda residents, regardless of immigration status
- **Covered California™** offers a range of plans for individuals and families. See if you are eligible for help to pay monthly premiums for a Covered California health insurance plan, or if you qualify for Medi-Cal.



## Where can I enroll or see if I qualify for these programs?

You can be screened and enrolled at the eligibility departments of Alameda County Health Care Services Agency at 1-800-422-9495 or [hitassist@acgov.org](mailto:hitassist@acgov.org). Please leave a message, all calls are being returned within the same day.

## What can I expect at an eligibility and screening appointment?

The Health Insurance Technicians will pre-screen you over the phone to see which programs you might qualify for. They will ask you:



- how many people are in your family
- your income
- your address, and
- your citizenship. **Even if you are not a citizen, you can still receive health services in Alameda County..**

The Health Insurance Technician will then schedule an appointment via phone to start the process and any documentation required can be sent via e-mail or at our Agency location drop box.