From the desk of the AC Care Connect Consumer & Family Fellowship Peer-to-Peer Advisors

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#	ENTITY	CHANGE	ORDERED/ EFFECTIVE	LINK FOR MORE INFORMATION
1	County of Alameda			
3	Public Health Alameda County Responsibility to Community Health – (ARCH)	 COVID-19 INFORMATION Essential Workers in need of childcare, see link to childcare resource and referral agencies Updated Shelter-in-Place order Social distancing and other restrictions update Testing, Isolation and Quarantine information COVID-19 food distribution, service map and testing sites (see link) Community Resources Situation update Financial Assistance in the form of a one-time \$1250 stipend to self-isolating county residents who have tested positive for COVID- 19 and meet the following eligibility requirements: Age 18 or older Alameda County Resident for 6+ months Positive COVID-19 test as of 8/24/20 Referred by one of the designated community health clinics or Alameda County Public Health Case Investigation/Contract Tracing Provider Unit Live in one of the high-risk neighborhoods 	8/24/20	List of Child Care Resource and Referral (R & R) agencies http://www.acphd.org/ http://www.acphd.org/media/592502/press- release-2020.07.15.pdfhttp://www.acgov.org/maps/food-services.htmhttp://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/http://acgov.org/news/pressreleases/ARCH PressReleaseAug2020-FINAL.pdf
		 and zip code areas Eligibility not determined by immigration status 		

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	Alameda County Responsibility to Community Health - ARCH (Cont.)	 County residents do not qualify if they are: Currently receiving Unemployment Insurance Benefits (UIB) Currently qualified and receiving employer paid sick leave of any kind Individuals will be screened for the ARCH based on eligibility criteria to determine if they qualify for the program If it is determined that an individual meets all program requirements, an application is completed on behalf of that individual and referred to the Social Services Agency for ARCH stipend distribution No online application or referral number for the general public 		
4	CalFresh	 COVID-19 Emergency Allotment (EA) extended for eligible households that receive CalFresh in the months of September and October EA benefits scheduled for October 18, 2020, and November 15, 2020 Amount of EA will vary by household and possibly by month to bring the total household benefit amount to the maximum benefit amount allowed under program regulations Households already receiving the maximum benefit amount will NOT be eligible for the EA Changes in income can increase benefits Contact Alameda County Social Services Agency to report changes or apply: BY PHONE: Monday – Friday 1-888-999-4772 or 510-263-2420 7:30am – 5:00pm BY MAIL: P.O. BOX 12941 	Ordered: 3/18/20 Effective: 4/11/20; 5/10/20; 6/14/20; 7/12/20; 8/16/20; 9/12/20; 10/18/20;11/15/20	https://alamedasocialservices.org/public/contact_us/Covid19.cfmhttps://www.cwda.org/sites/main/files/file- attachments/calfreshemergencyallotment_wclp_ cafb_cfpa_cwda_finalfactsheet_4.2.2020.pdf?158 5940202S940202Application Forms With Links

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	CalFresh (Cont.)	 OAKLAND, CA. 94604 BY FAX: 510-670-5095 ONLINE: <u>https://public.alamedasocialservices.org/CARS</u> OR <u>http://www.getcalfresh.org/docs</u> <u>https://www.mybenefitscalwin.org/</u> Social Services Agency office lobbies closed until further notice 	3/4/20	Alameda County Social Services Agency Lobby Closures 3.19.20
5	CalWORKs	 Annual recertifications/renewals originally due in the months of March, April or May will now be due 6 months from the original due date: April 2020 is now due October 2020 May 2020 is now due November 2020 Changes in income can increase benefits Contact Alameda County Social Services Agency to report changes: BY PHONE: Monday – Friday 1-888-999-4772 or 510-263-2420 7:30am – 5:00pm BY MAIL: P.O. BOX 12941 OAKLAND, CA. 94604 BY FAX: 510-670-5095 ONLINE:<u>https://public.alamedasocialservice s.org/CARS</u> Social Services Agency office lobbies closed until further notice New applicants encouraged to apply online www.BenefitsCalWIN.org or by phone at 510-263-2420 or 1-88-999-4772 	3/4/20	https://www.alamedasocialservices.org/public/se rvices/financial_assistance/calWorks_eligibility.cf m Application Forms With Links Alameda County Social Services Agency Lobby Closures 3.19.20 https://www.alamedasocialservices.org/public/d ocs/COVID 19 Final 3 13 2020.pdf

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6	General Assistance	• New online service for General Assistance		General Assistance (GA) Online Application
	(GA)	(GA): you may now submit Application online, see link		
		 Semi-Annual Reports (SAR-7) and Recertifications/Renewals resume June 2020 		
		• Changes in income can increase benefits		
		 Contact Alameda County Social Services 		Application Forms With Links
		Agency to report changes		
		• BY PHONE: Monday – Friday		
		1-888-999-4772 or 510-263-2420 7:30am –		
		5:00pm		
		• BY MAIL: P.O. BOX 12941		
		OAKLAND, CA. 94604		
		• BY FAX: 510-670-5095		
		ONLINE:		
		https://public.alamedasocialservices.org/C		
		ARS		
		• Social Services Agency office lobbies closed	3/4/20	Alameda County Social Services Agency Lobby
		until further notice		Closures 3.19.20
7	In-Home-Support-	• IHSS Orientation available online, call 510-577-		In-Home-Supportive-Services (IHSS)
	Services (IHSS)	 1800 for more information All in-person provider orientations follow CDC 		IHSS Provider Orientation for October 2020
		 All in-person provider orientations follow CDC guidance on social distancing and are limited 		IHSS Provider Orientation for November 2020
		to <u>18 or fewer attendees</u> (9 per session)		
		 Orientations are drop-in only and on a first- 		
		come, first serve basis		
		 To apply for IHSS by phone, request an 		
		application, provider enrollment or payroll		
		issues call: 510-577-1800	2/4/20	Alameda County Social Services Agency Lobby
		• Office lobbies closed until further notice	3/4/20	<u>Closures 3.19.20</u>

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8	Medi-Cal	-	Medical Assistance (RMA) has been		http://www.alamedahealthsystem.org/services/
		extende	d to January 31, 2021, for clients who		
		became	eligible for RMA after April 1, 2019,		
		with the	additional months not extending		
		beyond.	January 31, 2021		
		O Clients w	vho became eligible after June 1, 2020,		
		the eligil months	bility period will remain at eight		
		O RMA has	s been extended through September	7/30/20	https://www.dhcs.ca.gov/services/medi-
		2020 for	beneficiaries who became eligible		cal/eligibility/letters/Documents/I20-20.pdf
		from Ap	ril 2019 Month of Eligibility (MOE) up		
		to and ir	ncluding January 2020 MOE		
			edi-Nurse Advice Line: 877-409-9052	7/1/20	https://www.dhcs.ca.gov/Pages/DHCS-
		for ques	tions regarding COVID -19		COVID%E2%80%9119-Medi-Nurse-Line.aspx
		O Free serv	vice for Medi-Cal consumers not		
		connecte	ed to a regular doctor or those without		
		medical	coverage		
		O Services	available in multiple languages		
		O Provides	s county-level resources in your area		
		O New CO	VID-19 guidance for dental visits	6/2/20	New COVID-19 Guidance for Dental Visits
		O For Annu	ual Recertification/ Redetermination		https://www.alamedasocialservices.org/public/d
		due in N	1arch – June 2020, please submit as it		ocs/Attention_All_Alameda_County.pdf
		will be p	rocessed at a later date		
		O Social Se	ervices Agency office lobbies closed	3/4/20	Alameda County Social Services Agency Lobby
		until furt	ther notice		<u>Closures 3.19.20</u>
		o New app	plicants encouraged to apply online		
		www.Be	nefitsCalWIN.org or by phone at		https://www.alamedasocialservices.org/public/d
		510-263	-2420 or 1-888-999-4772		ocs/COVID 19 Final 3 13 2020.pdf
		O Contact	Alameda County Social Services		
		Agency t	to report changes:		
		• BY PH	HONE: Monday – Friday		

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		1-888-999-4772 or 510-263-2420 7:30am – 5:00pm • BY MAIL: P.O. BOX 12941 OAKLAND, CA. 94604 • BY FAX: 510-670-5095 • ONLINE: https://public.alamedasocialservices.org/C ARS		
9	Santa Rita County Jail	 All in-person visiting suspended, including all contact, non-contact visits and use of video visiting kiosks in the lobby until further notice 	3/4/20	https://www.alamedacountysheriff.org/dc_srj_vi siting.php
10	Superior Court	 The Rene C. Davidson Courthouse (RCD), located at 1225 Fallon Street in Oakland, will be open for in-person voting Execution of any writ of possession (eviction) for real property issued before July 13, 2020, is hereby stayed up to and through December 31, 2020, and no payment of undertaking for this period shall be owed by any defendant As of June 20, 2020, bail for misdemeanor and felony offenses are set at \$0.00, with exceptions and clarification (see link) 	Effective: 10/5/20 8/14/20 6/20/20	http://alameda.courts.ca.gov/http://alameda.courts.ca.gov/Resources/Documents/Emergency%20Local%20Rule%201.8a%20-%20(April%2010,%202020;%20amended%20August%2014,%202020).pdfSuperior Court - \$0.00 bail for misdemeanor andfelony offenses with exceptions and clarification
11	Women, Infant & Children (WIC)	 Income Guidelines Table effective 5/01/2020 – 6/30/2021 New WIC food choices during COVID-19 Find newly authorized WIC foods by scanning barcodes using WIC App (download at the Google Play Store or Apple App Store) If WIC foods are out of stock at your local authorized grocer, use the WIC Grocer Search to find other stores: 	5/1/20 4/8/20	https://m.wic.ca.gov/JoinWIC/IncomeGuidelines.aspxhttps://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/TemporaryAPLExpansion.aspxFind Your WIC Foods During COVID-19 Flyer -EnglishFind Your WIC Foods During COVID-19 Flyer -Spanish

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		 <u>https://m.wic.ca.gov/Grocers/GrocerSearch.as</u> <u>px</u> In-person office visits suspended until further notice Apply for WIC by phone at 510-595-6400 All appointments conducted by phone Benefits issued remotely 		http://www.acphd.org/wic.aspx
12	Relief for			
	Undocumented			
	Workers			
13	East Oakland Dreamers	 Compiled list of resources and relief for migrant and undocumented households 		https://docs.google.com/document/d/1Qg4IQzg W_1UQu6XUi4m1t2j5isJOQB6yrNtMS1TyaRU/edi
			2/27/20	
14	Legal Aid at Work	 Compiled list of private relief funds for undocumented workers who lost their jobs or income due to COVID-19 	3/27/20	https://legalaidatwork.org/blog/relief-funds/
		• The Employment Rights of the Undocumented		https://legalaidatwork.org/factsheet/undocumen
		Worker guide		ted-workers-employment-rights/
15	See Alameda County			
	Responsibility to			
	Community Health –			
	ARCH (Resource #3)			
16	See State of			
	California EDD – PFL			
	& SDI (Resource #49			
	& 50)			
17	Free "Grab & Go"			
	Meals for Children			
	under 18			

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		I	I	1
18	Oakland Unified School District (OUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger, including children attending charter, private or homeschooled 	Update: 9/2/20 Effective: 9/3/20	Oakland USD "Grab and Go" meals information
		 Multiple meals distributed Monday and Thursday, 8:00am to 1:00pm: 22 pick-up locations, see link for map OUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering and social distancing required 		OUSD map of "Grab and Go" pick-up locations
19	Alameda Unified School District (AUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Tuesday and Friday, 11:00am to 1:00pm: 8 pick-up locations AUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required Families eligible for free or reduced-price meals, see link For support contact Food and Nutrition Services Office at: (510) 337 – 7079 or by email at nutrition@alamedaunified.org 	Effective: 9/1/20 through 12/31/20	Alameda USD "Grab and Go" meals information Application for Free & Reduced-Price Meals and Information on additional benefits
20	Albany Unified School District (AUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday, Wednesday, Friday, 11:30am to 1:30pm: 1 pick-up location Additional meals provided for the weekend AUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required Social distancing measures in effect 	Effective: 9/2/20 through 12/31/20	Albany USD Free "Grab and Go" meals information

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		 EVERY HOUSEHOLD must complete a NEW Application EVERY YEAR for free or reduced- price meals For questions or to obtain a paper application, contact Sabina Feinberg, Executive Chef at 510-558-2608 		Free and Reduced-price meal information and application
21	Berkeley Unified School District (BUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger, are now provided for all seven days of the week Saturday and Sunday meals given out Friday Multiple meals distributed Monday, Wednesday and Friday, 7:45am to 11:00am: 7 pick-up locations BUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required BUSD urges all parents to submit application for free or reduced-price meals, as eligibility may entitle you to additional benefits To avoid an interruption in benefits, apply by September 30, 2020 	Updated: 9/7/20 Effective: 9/8/20 Effective: 9/23/20	Berkeley USD "Grab and Go" meals information Free and Reduced-price meal information and application
22	Castro Valley Unified School District (CVUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday through Friday, 11:30am to 12:30pm: 6 pick-up locations CVUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required Families are still encouraged to apply for free & reduced-price meals for additional benefits 	Effective: 9/8/20	Castro Valley USD "Grab and Go" meals information Free and Reduced-Price meals information and application

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23	Dublin Unified School District (DUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday through Friday, 11:00am to 1:00pm: pick-up locations: all DUSD schools (except Valley High School) Meals should be ordered through Canvas DUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required Free and reduced-price meals applications are available to families who may qualify, see link 	Effective: 9/8/20 through 12/31/20	Dublin USD meal program information and instructions Free and Reduced-price meal information and application
24	Emery Unified School District (EUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday and Thursday, 10:00am to 12:00pm: 1 pick-up location EUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required 	Posted: 9/3/20	https://emeryusd.k12.ca.us/
25	Fremont Unified School District (FUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed: see link for pick-up locations and times FUSD school enrollment NOT required Students need not be present to pick-up food Face covering required Families eligible for free or reduced-price meals are asked to continue to fill out online meal application 	Effective: 9/1/20	Fremont USD "Grab and Go" meals information Free and Reduced-price meals information and application
26	Hayward Unified School District (HUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children ages 2 to 18 Multiple meals distributed Monday through Friday, 11:00am to 1:30pm: all HUSD schools 	Effective: 9/1/20 through 12/30/20	Hayward USD "Grab and Go" meals information Food and Services Access Survey: food pick-up and delivery sign-up form

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27	Livermore Valley Joint Unified School District (LVJUSD)	 HUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required For free and reduced-price meals information, see link Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday through Friday, 11:00am to 12:30pm: eight (8) pick-up locations LUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required 	Effective: 9/2/20 through 12/31/20	<u>Free and Reduced-price meals information and application</u> Livermore USD meal program information
		 Please have applications on file for free or reduced-price meals, see link 		Free and Reduced-price meals information and application
28	Newark Unified School District (NUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday through Friday, 11:15am to 12:30pm: all NUSD schools NUSD school enrollment/ID NOT required Students need not be present to pick-up food Face covering required Families need to apply for Free/Reduced-Price Meals every year, see link 	Effective: 9/1/20 through 12/31/20	Newark USD meals information Free and Reduced-price meals application
29	San Leandro Unified School District (SLUSD)	 Free "Grab and Go" breakfast and lunch meals available to all children 18 and younger Multiple meals distributed Monday, Wednesday and Friday: see link for pick-up locations and times Additional meals provided for the weekend, will be included in Friday pick-up SLUSD school enrollment, ID, barcode and proof of residency are NOT required 	Effective 9/8/20	San Leandro USD meals information

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		0	Students need not be present to pick-up food		
		0	Face covering required		
		0	Free or reduced-price meals available for		Free and Reduced-price meals information and
			families who qualify, see link		application
30	San Lorenzo Unified	0	Free "Grab and Go" breakfast and lunch meals	Effective: 9/18/29	San Lorenzo USD meals information
	School District		(including Saturday and Sunday) available to all		
			children 18 and younger		
	(SLZUSD)	0	Hillside Elementary school (in the MPR) added	Effective: 9/22/20	
			to list of schools for "Grab and Go" pick-up		
		0	Multiple meals will be served Tuesday,	Update: 9/7/20	
			Thursday and Friday (Saturday and Sunday		
			meals to be distributed on Friday), see link for		
			pick-up locations and times		
		0	SLZUSD school enrollment NOT required		
		0	For district and non-district school-aged		
			children, continue providing school		
			identification information (ID card or number)		
			to receive meals for your child(ren)		
		0	A validated meal card will be provided for non-		
			district children, which must be presented on		
		~	meal pick up days Students need not be present to pick-up food		
		0	Face covering required		
		0 0	Social distancing protocols in place at all sites		
		0	Applications will need to be submitted in order		Free and Reduced-price meals information and
		0	to continue receiving free or reduced-price		application
			meals after December		
31	Housing Resource				
51	-				
	Centers (HRCs)				
32	All HRCs	0	Drop-in hours suspended	3/17/20	HRC Drop-In Update
			Screenings, assessments and housing support		
			provided via telephone appointments		

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33	211 Alameda	Operators have all the updates and are	http://211alamedacounty.org/
	County	sending callers to the appropriate HRC numbers	
34	Domestic Violence, Sexual Assault or Human Trafficking	 If you are in immediate danger, call 911 Call 211 or the hotline at 1-800-799-7233 or 1- 800-787-3224 (TTY) for services, shelter and housing information 	http://211alamedacounty.org/2-1-1-alameda- county-resource-finder/ Look under "Physical Health"
35	Oakland & Emeryville	 Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at 510-613-0330 x2 Unsheltered families (with a child under 18): If seeking help for the first time call the Family Front Door at 510-808-7410 ext. 282 If your family has been assessed, and you are already receiving services and need to update your information, text your full name and your updated/new information to Family Front Door at 510-435-2296 Unsheltered adults (individuals or families that do not include a child under 18) who are seeking help for the first time: call BACS Coordinated Entry line at 510- 613-0330 x2 call or text EOCP Coordinated Entry line at 510- 613-040 	HRC Drop-In Update https://www.keepoaklandhoused.org/whoweare https://www.bayareacs.org/ https://bfwc.org/the-family-front-door/
36	Berkeley & Albany	436-4601 Output • <	HRC Drop-In Update
	(North County)	 Unsheltered families – see Oakland information for Family Front Door above or contact Women's Day Time Drop-in Center call 	https://bfwc.org/the-family-front-door/

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		510-548-2884 or email <u>help@womensdropin.org</u> One night 7pm emergency shelter bed hotline		
37	San Leandro & Alameda (Mid County West)	is <u>not</u> taking referrals at this time All unsheltered adults and families: call Building Futures at 510-357-0205		HRC Drop-In Update <u>https://bfwc.org/</u>
38	Hayward & Unincorporated (Mid County East)	All unsheltered adults and families: call Abode at 510-330-5807		COVID-19 Relief Financial Assistance HRC Drop-In Update https://www.abodeservices.org/alameda-county
39	Livermore, Dublin Pleasanton (East County/Tri-Valley)	 All unsheltered adults and families: call Abode at 510-371-0447 		HRC Drop-In Update https://www.abodeservices.org/alameda-county
40	Fremont, Newark Union City (South County/Tri-City)	 All unsheltered adults and families: call Abode at 510-330-5822 		HRC Drop-In Update https://www.abodeservices.org/alameda-county
41	State of California			
42	Department of Public Health	 COVID-19 INFORMATION COVID-19 updates and resources State response to COVID-19 Services and information Latest numbers and news 		https://www.cdph.ca.gov/Programs/CID/DCDC/P ages/Immunization/ncov2019.aspx https://covid19.ca.gov/
43	California Department of Corrections and Rehabilitation (CDCR)	 Inmates offered free calling days on October 7 and 28, 2020 People released from state prison who need to quarantine or isolate due to COVID-19 may volunteer for Project Hope, which will provide 	8/31/20	https://www.cdcr.ca.gov/covid19/updates/ https://www.cdcr.ca.gov/covid19/project-hope/

California

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free hotel accommodations (see link for

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information) 8/10/20 Department of https://www.cdcr.ca.gov/news/2020/07/10/cdcr-County jail intake suspension extended 7/10/20 0 Corrections and Systemwide expedited release measures to announces-additional-actions-to-reduce-0 Rehabilitation reduce prison populations for inmates that are population-and-maximize-space-systemwide-tonot: currently serving time for a violent crime address-covid-19/ CDCR (Cont.) as defined by law, a person required to register under Penal Code 290, or domestic violence: (see link for measures and associated eligibility criteria) Effective: 7/1/20 • Community supervision program to further protect inmates and staff **Community Supervision Program** Effective: 6/22/20 Mandatory 14-day modified programming implemented to limit movement https://www.cdcr.ca.gov/covid19/updates/ of the incarcerated population and staff between and throughout all institutions 7/9/20 CDCR Division of Physical distancing guidelines implemented, including but not limited to minimizing in-Adult Parole person parole office reporting Operations Current precautions, including screenings, before entering a parole office, and limiting office visits to initial/ comprehensive interviews, critical needs, statutory requirements/duties and emergencies Telephonic contact or other forms of technology are being utilized for those who are sick or considered high-risk ((i.e. 65 years and older, chronic health conditions)

 45
 California HOPE (CalHOPE)
 •
 1-833-317-HOPE (4673)

 •
 Peer run warm line for those impacted by COVID-19
 •

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46	Covered California		Free outreach, crisis counseling and support Community networking and support Connection to resources Special Enrollment Period extended through end of 2020 for those impacted by COVID-19 Anyone who meets eligibility requirements can enroll in health care coverage Visit <u>www.CoveredCA.com</u> or call (800) 300- 1506 to explore coverage options and/or enroll	8/24/20 - Update 3/24/20	https://www.coveredca.com/newsroom/news- releases/2020/08/24/covered-california-opens- new-paths-to-coverage-for-wildfire-victims-and- those-who-lose-their-job-or-income-during-the- pandemic-and-recession/
47	Department of Insurance	0 0 0	Order by State Insurance Commissioner extends previous order requiring insurance companies to partially refund premiums through June 30, 2020, and beyond as conditions warrant By order of the State Insurance Commissioner, insurance companies to return insurance premiums to consumers and businesses affected by COVID-19 Insurance companies to provide a premium credit, reduction, return of premium, or other appropriate premium adjustment no later than August 2020, for premiums paid for the months of March, April and May California Low Cost Auto Program (CLCA) is a state-sponsored program from the California Department of Insurance that provides low cost liability auto insurance to help income- eligible drivers meet the State's financial responsibility laws (see link for Eligibility criteria) To apply visit <u>www.mylowcostauto.com</u> . Enrollment can be done 100% online	6/25/20 4/13/20	State Insurance Commissioner order to require partial refund of premiums by insurance companies http://www.insurance.ca.gov/0400-news/0100-press-releases/2020/release044-2020.cfm www.mylowcostauto.com

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		 Bilingual (English/Spanish) cha available online Monday-Frida 4:00pm 	-	
48	Department of Motor Vehicles (DMV)	 An extension has been issued December 31, 2020, to all cor licenses, learner's permits and expiring between March and 2020: see link for further det 	mmercial driver's through 12/31/20 d endorsements December 31,	https://www.dmv.ca.gov/portal/news-and- media/dmv-extends-expiring-commercial-drivers- licenses-through-december/
		 Customers and employees re- complete health screening an check prior to entry 	•	DMV requirements to enter facility
		 Driver's license permits expiri November 30, 2020 will be ex or to a date 24 months from t application – whichever is ear 	tended 6 months the date of	https://www.dmv.ca.gov/portal/news-and- media/?csrt=7472360448433943956
		 Commercial driver's license rebe done online Drivers age 69 and younger wononcommercial license are errenew their license online – erenewal notice states "an offinerequired" 	enewals may now 7/31/20 vith a ncouraged to even if their	DMV online services include Commercial Driver's License Renewals DMV encourages renewing license online
		 Licenses for drivers 70 + that through December 2020 now 		Extension for Drivers 70 and Older
		 Extensions are being issued the September 30, 2020, for all concentric licenses, learner's permits, encertificates expiring between September 2020 	ommercial driver ndorsements and	https://www.dmv.ca.gov/portal/news-and- media/dmv-makes-it-easier-for-commercial- drivers-to-keep-on-trucking/
		 Essential services continue by kiosks and virtually at the DM Office <u>virtual.dmv.ca.gov</u> 		Full list of DMV Now Kiosks by Location: https://www.dmv.ca.gov/portal/dmv/detail/fo/sst/ 0

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		1			
49	EDD Paid Family	0	Effective July 1, 2020, PFL extends the total	Effective: 7/1/20	https://www.edd.ca.gov/disability/about_pfl.htm
	Leave (PFL)		claim timeframe from six weeks to eight weeks		
		0	Individuals may choose to delay filing their PFL		
			claim until July 1,2020, or after to receive the		
			extended leave benefit		
		0	Claim for caring for an ill or quarantined family		
			member with COVID-19		
		0	Must use paper application if no California		
			ID/Driver's License		
		0	EDD Debit Cards issued within the last 3 years	Ordered: 3/12/20	https://edd.ca.gov/about_edd/coronavirus-2019.html/
			will remain active for current payments		
		0	If you lost your EDD Debit Card, contact Bank		
			of America at 1-866-692-9374. Call volume is		
			high		
50	EDD State Disability	0	Claim for illness or quarantine due to COVID-	Ordered: 3/12/20	https://edd.ca.gov/about_edd/coronavirus-
	, Insurance (SDI)		19		<u>2019.htm</u>
		0	For the period that began on January 24, 2020,	Effective: 1/24/20	
			7-day unpaid waiting period waived by		
			executive order		
		0	Must use paper application if no California		
			ID/Driver's License		
		0	EDD Debit Cards issued within the last 3 years		
			will remain active for current payments		
		0	If you lost your EDD Debit Card, contact Bank		
			of America at 1-866-692-9374. Call volume is		
			high		
51	EDD Unemployment	0	New online applications for Unemployment	Effective: 9/20/20	https://edd.ca.gov/about_edd/coronavirus-
	Insurance (UI)		will NOT be accepted, and		<u>2019.htm</u>
		0	Unemployment Claims Support Line		
			Unavailable from September 20, 2020, to		
			October 4, 2020		
			 If you have an existing claim, you can still 		<u>UI Online</u>
			use UI Online to certify for benefits,		

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EDD Unemployment Insurance – UI (Cont.)	 reopen a claim, and monitor your account activity – see link For technical support, call 1-833-978-2511 Lost Wages Assistance (LWA) program begins in California effective July 26, 2020 Those receiving at least \$100 per week in unemployment benefits may be eligible to receive an additional \$300 per week for a minimum of 3 weeks Payments retroactive for weeks of unemployment beginning July 26, 2020 Payments will be processed in two phases beginning September 7, 2020 Phase 1: Those who indicated unemployed or partially unemployment, whether it was regular Unemployment Insurance or Pandemic Unemployment Assistance, will automatically receive LWA payments. No further action is needed Phase 2: Those who did not indicate unemployed or partially unemployed or partially unemployed due to COVID-19 when further action is needed Phase 2: Those who did not indicate unemployed or partially unemployed for unemployed due to COVID-19 when they filed for unemployment, must provide a one-time certification, the Lost Wages Assistance Self-Certification (DE 4365LWA) which will be sent to your email Complete the information as soon possible. You might not receive LWA payments if you respond late or if the funding for this program becomes unavailable. For faster service and prompt notifications, register in UI Online 	Effective: 7/26/20	EDD Lost Wages Assistance program https://edd.ca.gov/about_edd/coronavirus- 2019/lost-wages-assistance.htm

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	_	The extre $\pounds(00)$ is federal stimulus funds that		
EDD Unemployment	0	The $extra \$600$ in federal stimulus funds that		https://www.edd.ca.gov/about_edd/coronavirus-
Insurance – UI		was automatically added to UI benefits each		2019/cares-act.htm#PAC
(Cont.)		week, ended July 25, 2020	_ /. /	
(cont.)	0	Additional Unemployment Insurance benefits	7/1/20	Additional UI benefits for long-term unemployed
		now available for long term unemployed		
	0	EDD launches new tools, including text		
		message and 'chat bot' services, to assist		
		workers		
	0	New call center with expanded hours effective	6/4/20	
		Monday, April 20, 2020, 8:00am – 8:00pm/7		
		days a week		
	0	Development of one-stop shop for individuals	Ordered: 4/15/20	https://www.gov.ca.gov/2020/04/15/governor-
		applying for unemployment insurance and the	Effective: 4/20/20	newsom-announces-new-initiatives-to-support-
		new federal Pandemic Unemployment		california-workers-impacted-by-covid-19/
		Assistance (PUA) program starting Tuesday,		
		April 28, 2020		
	0	First week for additional \$600 is for the week		
		ending April 4, 2020		
	0	Separate retroactive payments will be	4/5/2020	https://www.edd.ca.gov/about_edd/coronavirus-
	_	automatically issued to those who had an	, -,	2019/workers.htm
		active claim that week		
	0	Additional \$600 payment can continue for UI		
	Ŭ	claimants through the week ending 7/31/20		
	0	Expansion of UI programs and benefits by	Ordered 3/27/20	https://www.edd.ca.gov/about_edd/coronavirus-
		CARES Act to include self-employed (including	0100100 3/27/20	2019.htm
		business owners, independent contractors,		2015.1111
		and freelancers/gig workers), provide an		
		additional \$600 weekly benefit and extends		
		the program by 13 weeks for up to 39 weeks		
	0	See CARES, Resource #57 below for more		
		information and qualifying claims		

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		- For the period that began on lanuary 24, 2020	Ordorod, 2/12/20	https://add.co.gov/about_add/coronsuimus
		 For the period that began on January 24, 2020, 7-day unpaid waiting period waived by 	Ordered: 3/12/20 Effective: 1/24/20	https://edd.ca.gov/about_edd/coronavirus- 2019.htm
		executive order		
		• EDD Debit Cards issued within the last 3 years		
		will remain active for current payments		
		• If you lost your EDD Debit Card, contact Bank		
		of America at 1-866-692-9374. Call volume is		
		high		
52	EDD Pandemic	 EDD will begin accepting new online 	4/28/20	https://edd.ca.gov/about_edd/coronavirus-
	Unemployment	applications from new applicants for PUA on		2019/pandemic-unemployment-assistance.htm
		Tuesday, April 28, 2020. Visit website for		
	Assistance (PUA)	updated instructions on how to file a claim		https://www.labor.ca.gov/pandemic-
		 Benefits can be retroactive to weeks starting 		unemployment-assistance-pua-program/
		on or after February 2, 2020		
		• Benefit Payments to be issued in 3 phases		
		depending on the effective date of claim:		
		• Phase 1: \$167/week if unemployed due to		
		a COVID-19 related reason from		
		February 2, 2020 to March 28, 2020		
		• Phase 2: \$167 + \$600/week if unemployed		
		due to a COVID-19 related reason from		
		March 29, 2020 to July 25, 2020		
		• Phase 3: \$167/week if unemployed due to		
		a COVID-19 related reason		
		July 26, 2020 to December 26, 2020		
		• Must be authorized to work in US to receive		
		PUA.		
		• For Unemployment Insurance (UI) claimants,		
		EDD will automatically add the full \$600 PUA		
		benefit to each week of current benefits as		
		long as you are eligible for at least \$1.00 in a		

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	EDD Pandemic Unemployment Assistance – PUA (Cont.)	 regular payment each week from March 29, 2020 to July 25, 2020 New call center with expanded hours effective Monday, April 20, 2020, 8:00am – 8:00pm/7 days a week Development of one-stop shop for individuals applying for the new federal Pandemic Unemployment Assistance (PUA) program starting Tuesday, April 28, 2020 Expansion of UI programs and benefits by CARES Act to include self-employed including business owners, independent contractors, freelancers/gig workers, those with limited work history and others not usually eligible for regular UI benefits who are out of business or services reduced as direct result of COVID-19 Additional \$600 to each PUA weekly benefit amount for weeks of a claim between March 29, 2020 and July 31, 2020 Must be a US citizen or were legally permitted to work in the United States at the time services were performed 	4/15/20 3/27/20	https://www.gov.ca.gov/2020/04/15/governor-newsom-announces-new-initiatives-to-support-california-workers-impacted-by-covid-19/ https://www.edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm
		 services were performed Must be authorized to work in the United States for any weeks PUA benefits claimed to be eligible for payments See CARES, Resource #57 for more information 		
53	Friendship Line California	 1-888-670-1360 Toll-free warm line for older adults Emotional support between 7:00am – 8:50pm Crisis Hotline afterhours 	4/24/20	https://www.gov.ca.gov/2020/04/24/governor- newsom-announces-initiatives-to-support-older- californians-during-covid-19-pandemic/

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54	Great Plates Delivered: Home Meals for Seniors	0 0 0 0	Program extended to November 8, 2020 Meal delivery service to support seniors and local food businesses during COVID-19 Meals delivered to adults 65+ or who are 60- 64 who are at high-risk as defined by the CDC AND staying at home who are ineligible for other state and federal nutrition programs County residents can apply at <u>APPLY ONLINE</u> City of Oakland residents can apply at <u>City of Oakland: Great Plates Delivered</u> for more information call 510-238-FOOD (3663)	10/8/20 4/24/20	<u>Great Plates Delivered: Home meals for seniors</u> <u>Great Plates Delivered: Intake form</u> <u>City of Oakland: Great Plates Delivered.</u>
55	State Franchise Tax Board	0 0 0 0	Low income workers may qualify for California Earned Income Tax Credit , and/or Young Child Tax Credit . For more information, visit: https://www.ftb.ca.gov/file/personal/credits/c alifornia-earned-income-tax-credit.html Deadline to file and pay 2019 state tax extended to July 15, 2020, for individuals and businesses affected by the COVID-19 E-filed 2019 personal income tax returns with previously scheduled tax payments will NOT be automatically rescheduled to 7/15/20 Contact Franchise Tax Board at least 2 business days before scheduled payment to cancel Cancel by phone: e-file Help Desk 916-845-0353 Monday – Friday 8:00am – 5:00pm Visit Pay by bank account (Web Pay) to reschedule your payment	7/8/20	https://www.ftb.ca.gov/file/personal/credits/cali fornia-earned-income-tax-credit.html#Overview https://www.ftb.ca.gov/about- ftb/newsroom/news-releases/2020-8-state- income-tax-payments-due-by-july-15.html
56	FEDERAL		· · ·		

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57	Coronavirus Aid, Relief, and Economic Security (CARES) Act	 For details and benefits information about the CARES Act, see link 		Coronavirus Aid, Relief, and Economic Security (CARES) Act
58	Families First Coronavirus Response Act (FFCRA)	 For details and benefits information about the Families First Coronavirus Response Act (FFCRA), see link 		Families First Coronavirus Response Act (FFCRA)
59	Education Department – Federal Student Loans	 Suspension of federal student loan payments extended through 12/31/20 Federal student loan borrowers automatically placed in an administrative forbearance as part of CARES Act – Extended through 12/31/20 Interest rates on all federally held student loans set to zero until 12/31/20, including: Defaulted and non-defaulted Direct Loans Defaulted and non-defaulted FFEL Program loans Defaulted and non-defaulted Federal Perkins Loans Defaulted HEAL loans You may continue to make payments if you choose See CARES, Resource #57 above for more information Temporary stop to wage garnishments by the Federal Government from defaulted borrowers through September 30, 2020 	8/8/20 Ordered: 3/27/20 Ordered: 3/25/20 Effective: 3/13/20	https://studentaid.gov/announcements- events/coronavirus Temporary STOP to wage garnishment by the Feds

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	Education Department – Federal Student Loans (Cont.)	 Wages, Social Security benefits & Tax Refunds included in the temporary stop to garnishments Borrowers who continue to have wage garnishments should contact their employer human resources department Private collection agencies instructed to halt debt collection activities, including calls, collection letters and billing statements 		
60	Internal Revenue Service (IRS)	 IRS to mail special letter to estimated 9 million non-filers, urging them to claim Economic Impact Payment by Oct. 15 at IRS.gov Economic Impact Payment registration period for SSI and VA beneficiaries with dependents who missed the previous deadline to enter information on their qualifying children reopened August 15, 2020 – September 30, 2020 	9/8/20 8/14/20	claim Economic Impact Payment by Oct. 15 at IRS.govhttps://www.irs.gov/newsroom/irs-takes-new- steps-to-ensure-people-with-children-receive- 500-economic-impact-payments
		 SSI and VA beneficiaries can register online using the <u>Non-Filers Tool</u> to enter information on qualifying children to receive the supplemental \$500 per eligible child payment IRS anticipates payments will be issued by mid-October IRS filing and payment deadline, Wednesday, July 15, 2020. For more information (see link) Some Economic Impact Payments are being sent by prepaid debit card instead of paper checks Debit cards arrive in plain envelope from <i>"Money Network Cardholder Services"</i> 	5/27/20	<u>Coronavirus Tax Relief: IRS Filing and Payment</u> <u>Deadlines</u> <u>https://www.eipcard.com/</u>

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Internal Rever Service – IRS	card	determination as to who receives a debit I was made by the Treasury Department's eau of the Fiscal Service		
(Cont.)	days	ou do not receive your payment within 14 s of the payment date, check <u>Get My</u> ment_periodically		4000 1234 5578 9010 M2 04/24 Valued Cardholder
	Offic stati Info	our payment is returned because the Post ce was unable to deliver it, your payment us will be updated to "Need More rmation", and you will be able to enter r bank information		https://www.irs.gov/coronavirus/get-my- payment-frequently-asked-questions
	○ If yo your at: <u>/</u>	ou do not provide bank info, IRS will hold r payment until you update your address Address changes		
	regis Octo	se who do not usually file taxes should ster for the Economic Impact Payment by ober 15, 2020, using the free non-filers : <u>https://www.irs.gov/coronavirus/non-</u>	5/18/20	
	 Visit payr 	<u>s-enter-payment-info-here</u> : <u>Get My Payment</u> on IRS.gov to check ment status and, when available, provide ct deposit information		https://www.irs.gov/coronavirus/non-filers- enter-payment-info-here
	miss retu addi	and VA beneficiaries with dependents who sed the May 5, 2020, deadline to file a tax rn for 2018 or 2019, will have the itional \$500 per eligible child amount paid a return filing for tax year 2020	5/1/20	
	o Supp vill Payr	action is needed by these groups to omatically receive their \$1,200 payment olemental Security Income (SSI) recipients receive automatic Economic Impact ments directly from the Treasury artment	4/15/20	https://www.irs.gov/newsroom/va-ssi-recipients- with-eligible-children-need-to-act-by-tuesday- may-5-to-quickly-add-money-to-their-automatic- economic-impact-payment-plus-500-push- continues

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	Internal Revenue	0	Treasury Department and the IRS launched	4/10/20	https://blog.ssa.gov/supplemental-security-
	Service – IRS		a <u>new web tool</u> for non-filers, allowing quick		income-recipients-will-receive-automatic-covid-
			registration for Economic Impact Payments for		19-economic-impact-payments/
	(Cont.)		those who don't normally file a tax return		
		0	Available only on IRS.gov for those who did not		New web tool for non-filers
			file a tax return for 2018 or 2019 because		
			gross income was under \$12,200 (\$24,400 for		COVID-19 Economic Impact Payments FAQs-
			married couples) including those who had no		English
			income		
		0	If the IRS does not have your direct deposit		COVID-19 Economic Impact Payments FAQs
			information from your 2018 or 2019 return –		<u>Spanish</u>
			and they have not yet sent your payment – use		
			the Get My Payment application to let them		Get My Payment
			know where to send your direct deposit		
		0	Some taxpayers who typically do not file		
			returns will need to submit a simple tax return		
			to receive the economic impact payment		
		0	Social Security recipients who are not typically	4/1/20	https://home.treasury.gov/news/press-
			required to file taxes will receive the economic		releases/sm967
			impact payment via automatic deposit		
		0	IRS will utilize SSA-1099 to generate payment		
			calculation and distribution for Social Security		
			recipients who do not file taxes		
		0	All Taxpayer Assistance Centers are closed	3/21/20	federal income tax filing due date is automatically
		0	No face-to-face service		extended from April 15, 2020, to July 15, 2020
		0	For help filing taxes:		
			https://www.getyourrefund.org/		
61	Social Security	0	Economic Impact Payment registration period		https://www.irs.gov/newsroom/irs-takes-new-
	Administration		for SSI beneficiaries with dependents who		steps-to-ensure-people-with-children-receive-
			missed the previous deadline to enter		500-economic-impact-payments
			information on their qualifying children		
			reopened August 15, 2020 – September 30,		
			2020		

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Social Security Administration (Cont.)	 SSI beneficiaries can register online using the <u>Non-Filers Tool</u> to enter information on qualifying children to receive the supplemental \$500 per eligible child payment IRS anticipates payments will be issued by mid- 		
	 October Mandatory self-assessment checklist must be completed by those with a scheduled appointment to be allowed entry into any Social Security office Only the person with the appointment may enter the office unless additional 	Effective: 7/20/20	https://www.ssa.gov/coronavirus/
	 arrangements were made when scheduling the appointment Face covering over nose and mouth required Critical situations that cannot be helped by 	6/29/20	
	 phone or online may be scheduled for an in- office appointment Comprehensive guide to Economic Impact 	5/14/20	https://www.ssa.gov/coronavirus/assets/materia ls/economic-impact-payments-for-social-security-
	 Payments for Social Security recipients created by the Social Security Administration, IRS and Bureau of Fiscal Service (see link) In-person services provided at local offices 	3/17/20	and-ssi-recipients.pdf https://www.ssa.gov/coronavirus/
	 suspended Limited, critical services offered via phone, mail and online Pre-scheduled appointments will be by phone 		
	 Pre-scheduled hearings will be by phone Deadline extensions wherever possible Where possible suspended processing and collection of overpayments 		

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62	AC Transit	• Launch of reNew Plan: initial rollout of Free	Effective: 9/15/20	http://www.actransit.org/2020/09/14/ac-transit-
62	AC Transit	PPE (masks and hand sanitizer) dispenser	Lifective. <i>5</i> /15/20	launches-the-rollout-of-rider-ppe-offering-hand-
		equipped buses will begin service Tuesday,		sanitizer-facemasks-on-every-bus/
		September 15, 2020 with expected completion		sanitizer-lacemasks-on-every-bus/
		of the entire fleet by Friday, October 16, 2020		
				http://www.healthytransitplan.org/
		 'Riding Together: Bay Area Healthy Transit Plan' - a cohesive health and safety plan for 		http://www.nearnytransitpian.org/
		<i>,</i> ,		
		transit customers and providers of the Bay		
		Area County transportation agencies: see link	Effective 8/0/20	AC Transit Tompo Doging Convice
		• AC Transit Tempo (Line 1T) begins service,	Effective 8/9/20	AC Transit Tempo Begins Service
		buses return to Broadway in downtown		
		Oakland (for more transit line information,		
		follow link)	Effe etimes 4/47/20	Descension Consistence of Destanting Mission
		• New lower passenger thresholds to maintain	Effective: 4/17/20	Passenger Capacity and Protective Wear
		social distancing, see link for specifics		
		• Protect your bus driver and other passengers		
		by wearing a mask		
		• Check updated schedules on the website		
		• Rear-door boarding on buses with multiple		
		doors		
		• Payment is not required until further notice		
63	BAY AREA RAPID	• 'Riding Together: Bay Area Healthy Transit		http://www.healthytransitplan.org/
	TRANSIT (BART)	Plan' - a cohesive health and safety plan for		
		transit customers and providers of the Bay		
		Area County transportation agencies: see link		
		• To view Schedule and daily BART updates		https://www.bart.gov/news/articles/2020/news2
		related to COVID-19 (see link)		<u>0200225</u>
		• BART now closes at 9 p.m., Saturday and		
		Sunday open from 8 a.m. – 9 p.m.		
		• Face covering requirement for BART riders		
		inside BART stations and on-board trains		