

## COVID-19 Alameda County Rapid Response Resources

*From the desk of the AC Care Connect Consumer & Family Fellowship Peer-to-Peer Advisors*

Updated Biweekly & Posted on the [ACPHD site here](#) under General Resources

10/4/2020 Edition

Contact: [CAPPCG@acgov.org](mailto:CAPPCG@acgov.org)

#	ENTITY	CHANGE	ORDERED/ EFFECTIVE	LINK FOR MORE INFORMATION
1	County of Alameda			
2	Public Health	<p><b>COVID-19 INFORMATION</b></p> <ul style="list-style-type: none"> <li>○ <b>Essential Workers</b> in need of childcare, <b>see link</b> to childcare resource and referral agencies</li> <li>○ Updated Shelter-in-Place order</li> <li>○ Social distancing and other restrictions update</li> <li>○ Testing, Isolation and Quarantine information</li> <li>○ COVID-19 food distribution, service map and testing sites (see link)</li> <li>○ Community Resources</li> <li>○ Situation update</li> </ul>		<p><a href="#">List of Child Care Resource and Referral (R &amp; R) agencies</a>  <a href="http://www.acphd.org/">http://www.acphd.org/</a>  <a href="http://www.acphd.org/media/592502/press-release-2020.07.15.pdf">http://www.acphd.org/media/592502/press-release-2020.07.15.pdf</a>  <a href="http://www.acgov.org/maps/food-services.htm">http://www.acgov.org/maps/food-services.htm</a></p>
3	Alameda County Responsibility to Community Health – (ARCH)	<ul style="list-style-type: none"> <li>○ Financial Assistance in the form of a one-time \$1250 stipend to self-isolating county residents who have tested positive for COVID-19 and meet the following eligibility requirements: <ul style="list-style-type: none"> <li>● Age 18 or older</li> <li>● Alameda County Resident for 6+ months</li> <li>● Positive COVID-19 test as of 8/24/20</li> <li>● Referred by one of the designated community health clinics or Alameda County Public Health Case Investigation/Contract Tracing Provider Unit</li> <li>● Live in one of the high-risk neighborhoods and zip code areas</li> </ul> </li> <li>○ Eligibility not determined by immigration status</li> </ul>	8/24/20	<p><a href="http://acgov.org/">http://acgov.org/</a>  <a href="https://alamedasocialservices.org/public/docs/AlamedaCountyResponsibilityToCommunityHealthFAQ_SAS.pdf">https://alamedasocialservices.org/public/docs/AlamedaCountyResponsibilityToCommunityHealthFAQ_SAS.pdf</a>  <a href="http://www.acgov.org/news/pressreleases/ARCHPressReleaseAug2020-FINAL.pdf">http://www.acgov.org/news/pressreleases/ARCHPressReleaseAug2020-FINAL.pdf</a></p>

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	<p>Alameda County Responsibility to Community Health - ARCH (Cont.)</p>	<ul style="list-style-type: none"> <li>○ County residents do not qualify if they are:           <ul style="list-style-type: none"> <li>● Currently receiving Unemployment Insurance Benefits (UIB)</li> <li>● Currently qualified and receiving employer paid sick leave of any kind</li> </ul> </li> <li>○ Individuals will be screened for the ARCH based on eligibility criteria to determine if they qualify for the program</li> <li>○ If it is determined that an individual meets all program requirements, an application is completed on behalf of that individual and referred to the Social Services Agency for ARCH stipend distribution</li> <li>○ <b>No online application or referral number for the general public</b></li> </ul>		
4	<p>CalFresh</p>	<ul style="list-style-type: none"> <li>○ COVID-19 Emergency Allotment (EA) extended for eligible households that receive CalFresh in the months of September and October</li> <li>○ EA benefits scheduled for October 18, 2020, and November 15, 2020</li> <li>○ Amount of EA will vary by household and possibly by month to bring the total household benefit amount to the maximum benefit amount allowed under program regulations</li> <li>○ Households already receiving the maximum benefit amount will <b>NOT</b> be eligible for the EA</li> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes or apply:</li> <li>○ BY PHONE: Monday – Friday 1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>○ BY MAIL: P.O. BOX 12941</li> </ul>	<p>Ordered: 3/18/20</p> <p>Effective: 4/11/20; 5/10/20; 6/14/20; 7/12/20; 8/16/20; 9/12/20; 10/18/20;11/15/20</p>	<p><a href="https://alamedasocialservices.org/public/contact_us/Covid19.cfm">https://alamedasocialservices.org/public/contact_us/Covid19.cfm</a></p> <p><a href="https://www.cwda.org/sites/main/files/file_attachments/calfreshemergencyallotment_wclp_cafb_cfpa_cwda_finalfactsheet_4.2.2020.pdf?1585940202">https://www.cwda.org/sites/main/files/file_attachments/calfreshemergencyallotment_wclp_cafb_cfpa_cwda_finalfactsheet_4.2.2020.pdf?1585940202</a></p> <p><a href="#">Application Forms With Links</a></p>

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	CalFresh (Cont.)	<p>OAKLAND, CA. 94604</p> <ul style="list-style-type: none"> <li>○ BY FAX: 510-670-5095</li> <li>○ ONLINE: <a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> <li>OR <a href="http://www.getcalfresh.org/docs">http://www.getcalfresh.org/docs</a></li> <li><a href="https://www.mybenefitscalwin.org/">https://www.mybenefitscalwin.org/</a></li> <li>○ Social Services Agency office lobbies closed until further notice</li> </ul>	3/4/20	<a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a>
5	CalWORKs	<ul style="list-style-type: none"> <li>○ Annual recertifications/renewals originally due in the months of March, April or May will now be due 6 months from the original due date: <ul style="list-style-type: none"> <li>● April 2020 is now due October 2020</li> <li>● May 2020 is now due November 2020</li> </ul> </li> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes: <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday 1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>● BY MAIL: P.O. BOX 12941 OAKLAND, CA. 94604</li> <li>● BY FAX: 510-670-5095</li> <li>● ONLINE: <a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> </ul> </li> <li>○ Social Services Agency office lobbies closed until further notice</li> <li>○ New applicants encouraged to apply online <a href="http://www.BenefitsCalWIN.org">www.BenefitsCalWIN.org</a> or by phone at 510-263-2420 or 1-88-999-4772</li> </ul>	3/4/20	<p><a href="https://www.alamedasocialservices.org/public/services/financial_assistance/calWorks_eligibility.cfm">https://www.alamedasocialservices.org/public/services/financial_assistance/calWorks_eligibility.cfm</a></p> <p><a href="#">Application Forms With Links</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a> <a href="https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf">https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf</a></p>

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6	General Assistance (GA)	<ul style="list-style-type: none"> <li>○ <b>New online service for General Assistance (GA):</b> you may now submit Application online, <b>see link</b></li> <li>○ Semi-Annual Reports (SAR-7) and Recertifications/Renewals resume June 2020</li> <li>○ Changes in income can increase benefits</li> <li>○ Contact Alameda County Social Services Agency to report changes             <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday 1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</li> <li>● BY MAIL: P.O. BOX 12941 OAKLAND, CA. 94604</li> <li>● BY FAX: 510-670-5095</li> <li>● ONLINE: <a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> </ul> </li> <li>○ Social Services Agency office lobbies closed until further notice</li> </ul>	3/4/20	<p><a href="#">General Assistance (GA) Online Application</a></p> <p><a href="#">Application Forms With Links</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a></p>
7	In-Home-Support-Services (IHSS)	<ul style="list-style-type: none"> <li>○ IHSS Orientation available online, call 510-577-1800 for more information</li> <li>○ All in-person provider orientations follow CDC guidance on social distancing and are limited to <u>18 or fewer attendees</u> (9 per session)</li> <li>○ Orientations are drop-in only and on a first-come, first serve basis</li> <li>○ To apply for IHSS by phone, request an application, provider enrollment or payroll issues call: 510-577-1800</li> <li>○ Office lobbies closed until further notice</li> </ul>	3/4/20	<p><a href="#">In-Home-Supportive-Services (IHSS)</a></p> <p><a href="#">IHSS Provider Orientation for October 2020</a> <a href="#">IHSS Provider Orientation for November 2020</a></p> <p><a href="#">Alameda County Social Services Agency Lobby Closures 3.19.20</a></p>

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8	Medi-Cal	<ul style="list-style-type: none"> <li>○ Refugee Medical Assistance (RMA) has been extended to January 31, 2021, for clients who became eligible for RMA after April 1, 2019, with the additional months not extending beyond January 31, 2021</li> <li>○ Clients who became eligible after June 1, 2020, the eligibility period will remain at eight months</li> <li>○ RMA has been extended through September 2020 for beneficiaries who became eligible from April 2019 Month of Eligibility (MOE) up to and including January 2020 MOE</li> <li>○ 24/7 Medi-Nurse Advice Line: 877-409-9052 for questions regarding COVID -19</li> <li>○ Free service for Medi-Cal consumers not connected to a regular doctor or those without medical coverage</li> <li>○ Services available in multiple languages</li> <li>○ Provides county-level resources in your area</li> <li>○ New COVID-19 guidance for dental visits</li> <li>○ For Annual Recertification/ Redetermination due in March – June 2020, please submit as it will be processed at a later date</li> <li>○ Social Services Agency office lobbies closed until further notice</li> <li>○ New applicants encouraged to apply online <a href="http://www.BenefitsCalWIN.org">www.BenefitsCalWIN.org</a> or by phone at 510-263-2420 or 1-888-999-4772</li> <li>○ Contact Alameda County Social Services Agency to report changes:             <ul style="list-style-type: none"> <li>● BY PHONE: Monday – Friday</li> </ul> </li> </ul>	<p>7/30/20</p> <p>7/1/20</p> <p>6/2/20</p> <p>3/4/20</p>	<p><a href="http://www.alamedahealthsystem.org/services/">http://www.alamedahealthsystem.org/services/</a></p> <p><a href="https://www.dhcs.ca.gov/services/medi-cal/eligibility/letters/Documents/I20-20.pdf">https://www.dhcs.ca.gov/services/medi-cal/eligibility/letters/Documents/I20-20.pdf</a></p> <p><a href="https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Medi-Nurse-Line.aspx">https://www.dhcs.ca.gov/Pages/DHCS-COVID%E2%80%9119-Medi-Nurse-Line.aspx</a></p> <p><a href="https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf">New COVID-19 Guidance for Dental Visits https://www.alamedasocialservices.org/public/docs/Attention_All_Alameda_County.pdf</a></p> <p><a href="https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf">Alameda County Social Services Agency Lobby Closures 3.19.20 https://www.alamedasocialservices.org/public/docs/COVID_19_Final_3_13_2020.pdf</a></p>
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		<p>1-888-999-4772 or 510-263-2420 7:30am – 5:00pm</p> <ul style="list-style-type: none"> <li>• BY MAIL: P.O. BOX 12941 OAKLAND, CA. 94604</li> <li>• BY FAX: 510-670-5095</li> <li>• ONLINE: <a href="https://public.alamedasocialservices.org/CARS">https://public.alamedasocialservices.org/CARS</a></li> </ul>		
9	Santa Rita County Jail	<ul style="list-style-type: none"> <li>○ All in-person visiting suspended, including all contact, non-contact visits and use of video visiting kiosks in the lobby until further notice</li> </ul>	3/4/20	<a href="https://www.alamedacountysheriff.org/dc_srj_visiting.php">https://www.alamedacountysheriff.org/dc_srj_visiting.php</a>
10	Superior Court	<ul style="list-style-type: none"> <li>○ The Rene C. Davidson Courthouse (RCD), located at 1225 Fallon Street in Oakland, will be <b>open for in-person voting</b></li> <li>○ Execution of any writ of possession (eviction) for real property issued before July 13, 2020, is hereby stayed up to and through December 31, 2020, and no payment of undertaking for this period shall be owed by any defendant</li> <li>○ As of June 20, 2020, bail for misdemeanor and felony offenses are set at \$0.00, with exceptions and clarification (see link)</li> </ul>	<p>Effective: 10/5/20</p> <p>8/14/20</p> <p>6/20/20</p>	<p><a href="http://alameda.courts.ca.gov/">http://alameda.courts.ca.gov/</a></p> <p><a href="http://alameda.courts.ca.gov/Resources/Documents/Emergency%20Local%20Rule%201.8a%20-%20(April%202010,%202020;%20amended%20August%202014,%202020).pdf">http://alameda.courts.ca.gov/Resources/Documents/Emergency%20Local%20Rule%201.8a%20-%20(April%202010,%202020;%20amended%20August%202014,%202020).pdf</a></p> <p><a href="#">Superior Court - \$0.00 bail for misdemeanor and felony offenses with exceptions and clarification</a></p>
11	Women, Infant & Children (WIC)	<ul style="list-style-type: none"> <li>○ Income Guidelines Table effective 5/01/2020 – 6/30/2021</li> <li>○ New WIC food choices during COVID-19</li> <li>○ Find newly authorized WIC foods by scanning barcodes using WIC App (download at the <a href="#">Google Play Store</a> or <a href="#">Apple App Store</a>)</li> <li>○ If WIC foods are out of stock at your local authorized grocer, use the WIC Grocer Search to find other stores:</li> </ul>	<p>5/1/20</p> <p>4/8/20</p>	<p><a href="https://m.wic.ca.gov/JoinWIC/IncomeGuidelines.aspx">https://m.wic.ca.gov/JoinWIC/IncomeGuidelines.aspx</a></p> <p><a href="https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/TemporaryAPLExpansion.aspx">https://www.cdph.ca.gov/Programs/CFH/DWICSN/Pages/TemporaryAPLExpansion.aspx</a></p> <p><a href="#">Find Your WIC Foods During COVID-19 Flyer - English</a></p> <p><a href="#">Find Your WIC Foods During COVID-19 Flyer - Spanish</a></p>

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		<a href="https://m.wic.ca.gov/Grocers/GrocerSearch.aspx">https://m.wic.ca.gov/Grocers/GrocerSearch.aspx</a> <ul style="list-style-type: none"> <li>○ In-person office visits suspended until further notice</li> <li>○ Apply for WIC by phone at 510-595-6400</li> <li>○ All appointments conducted by phone</li> <li>○ Benefits issued remotely</li> </ul>		<a href="http://www.acphd.org/wic.aspx">http://www.acphd.org/wic.aspx</a>
<b>12</b>	<b>Relief for Undocumented Workers</b>			
13	East Oakland Dreamers	<ul style="list-style-type: none"> <li>○ Compiled list of resources and relief for migrant and undocumented households</li> </ul>		<a href="https://docs.google.com/document/d/1Qg4IQzgW_1UQu6XUi4m1t2j5isJOQB6yrNtMS1TyaRU/edit">https://docs.google.com/document/d/1Qg4IQzgW_1UQu6XUi4m1t2j5isJOQB6yrNtMS1TyaRU/edit</a>
14	Legal Aid at Work	<ul style="list-style-type: none"> <li>○ Compiled list of private relief funds for undocumented workers who lost their jobs or income due to COVID-19</li> <li>○ The Employment Rights of the Undocumented Worker guide</li> </ul>	3/27/20	<a href="https://legalaidatwork.org/blog/relief-funds/">https://legalaidatwork.org/blog/relief-funds/</a>  <a href="https://legalaidatwork.org/factsheet/undocumented-workers-employment-rights/">https://legalaidatwork.org/factsheet/undocumented-workers-employment-rights/</a>
15	See Alameda County Responsibility to Community Health – ARCH (Resource #3)			
16	See State of California EDD – PFL & SDI (Resource #49 & 50)			
<b>17</b>	<b>Free “Grab &amp; Go” Meals for Children under 18</b>			



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		<ul style="list-style-type: none"> <li>○ <b>EVERY HOUSEHOLD must complete a NEW Application EVERY YEAR</b> for free or reduced-price meals</li> <li>○ For questions or to obtain a paper application, contact Sabina Feinberg, Executive Chef at 510-558-2608</li> </ul>		<a href="#">Free and Reduced-price meal information and application</a>
21	Berkeley Unified School District (BUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger, are now provided for all seven days of the week</li> <li>○ <b>Saturday and Sunday meals given out Friday</b></li> <li>○ Multiple meals distributed Monday, Wednesday and Friday, 7:45am to 11:00am: 7 pick-up locations</li> <li>○ BUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ BUSD urges all parents to submit application for free or reduced-price meals, as eligibility may entitle you to additional benefits</li> <li>○ To avoid an interruption in benefits, <b>apply by September 30, 2020</b></li> </ul>	<p>Updated: 9/7/20 Effective: 9/8/20</p> <p>Effective: 9/23/20</p>	<p><a href="#">Berkeley USD "Grab and Go" meals information</a></p> <p><a href="#">Free and Reduced-price meal information and application</a></p>
22	Castro Valley Unified School District (CVUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday through Friday, 11:30am to 12:30pm: 6 pick-up locations</li> <li>○ CVUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Families are still encouraged to apply for free &amp; reduced-price meals for additional benefits</li> </ul>	<p>Effective: 9/8/20</p>	<p><a href="#">Castro Valley USD "Grab and Go" meals information</a></p> <p><a href="#">Free and Reduced-Price meals information and application</a></p>

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23	Dublin Unified School District (DUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday through Friday, 11:00am to 1:00pm: pick-up locations: all DUSD schools (<b>except</b> Valley High School)</li> <li>○ Meals should be ordered through Canvas</li> <li>○ DUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Free and reduced-price meals applications are available to families who may qualify, <b>see link</b></li> </ul>	Effective: 9/8/20 through 12/31/20	<p><a href="#">Dublin USD meal program information and instructions</a></p> <p><a href="#">Free and Reduced-price meal information and application</a></p>
24	Emery Unified School District (EUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday and Thursday, 10:00am to 12:00pm: 1 pick-up location</li> <li>○ EUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> </ul>	Posted: 9/3/20	<p><a href="https://emeryusd.k12.ca.us/">https://emeryusd.k12.ca.us/</a></p>
25	Fremont Unified School District (FUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed: <b>see link for pick-up locations and times</b></li> <li>○ FUSD school enrollment <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Families eligible for free or reduced-price meals are asked to continue to fill out online meal application</li> </ul>	Effective: 9/1/20	<p><a href="#">Fremont USD "Grab and Go" meals information</a></p> <p><a href="#">Free and Reduced-price meals information and application</a></p>
26	Hayward Unified School District (HUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children ages 2 to 18</li> <li>○ Multiple meals distributed Monday through Friday, 11:00am to 1:30pm: all HUSD schools</li> </ul>	Effective: 9/1/20 through 12/30/20	<p><a href="#">Hayward USD "Grab and Go" meals information</a></p> <p><a href="#">Food and Services Access Survey: food pick-up and delivery sign-up form</a></p>

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		<ul style="list-style-type: none"> <li>○ HUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ For free and reduced-price meals information, <b>see link</b></li> </ul>		<a href="#">Free and Reduced-price meals information and application</a>
27	Livermore Valley Joint Unified School District (LVJUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday through Friday, 11:00am to 12:30pm: eight (8) pick-up locations</li> <li>○ LUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Please have applications on file for free or reduced-price meals, <b>see link</b></li> </ul>	Effective: 9/2/20 through 12/31/20	<a href="#">Livermore USD meal program information</a>  <a href="#">Free and Reduced-price meals information and application</a>
28	Newark Unified School District (NUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday through Friday, 11:15am to 12:30pm: all NUSD schools</li> <li>○ NUSD school enrollment/ID <b>NOT</b> required</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Families need to apply for Free/Reduced-Price Meals every year, <b>see link</b></li> </ul>	Effective: 9/1/20 through 12/31/20	<a href="#">Newark USD meals information</a>  <a href="#">Free and Reduced-price meals application</a>
29	San Leandro Unified School District (SLUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals available to all children 18 and younger</li> <li>○ Multiple meals distributed Monday, Wednesday and Friday: <b>see link for pick-up locations and times</b></li> <li>○ Additional meals provided for the weekend, will be included in Friday pick-up</li> <li>○ SLUSD school enrollment, ID, barcode and proof of residency are <b>NOT</b> required</li> </ul>	Effective 9/8/20	<a href="#">San Leandro USD meals information</a>

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		<ul style="list-style-type: none"> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Free or reduced-price meals available for families who qualify, <b>see link</b></li> </ul>		<a href="#">Free and Reduced-price meals information and application</a>
30	San Lorenzo Unified School District (SLZUSD)	<ul style="list-style-type: none"> <li>○ Free “Grab and Go” breakfast and lunch meals (including Saturday and Sunday) available to all children 18 and younger</li> <li>○ Hillside Elementary school (in the MPR) added to list of schools for “Grab and Go” pick-up</li> <li>○ Multiple meals will be served Tuesday, Thursday and Friday (Saturday and Sunday meals to be distributed on Friday), <b>see link for pick-up locations and times</b></li> <li>○ SLZUSD school enrollment <b>NOT</b> required</li> <li>○ For district and non-district school-aged children, continue providing school identification information (ID card or number) to receive meals for your child(ren)</li> <li>○ A validated meal card will be provided for non-district children, which must be presented on meal pick up days</li> <li>○ Students need not be present to pick-up food</li> <li>○ Face covering required</li> <li>○ Social distancing protocols in place at all sites</li> <li>○ Applications will need to be submitted in order to continue receiving free or reduced-price meals after December</li> </ul>	<p>Effective: 9/18/29</p> <p>Effective: 9/22/20</p> <p>Update: 9/7/20</p>	<p><a href="#">San Lorenzo USD meals information</a></p> <p><a href="#">Free and Reduced-price meals information and application</a></p>
31	Housing Resource Centers (HRCs)			
32	All HRCs	<ul style="list-style-type: none"> <li>○ Drop-in hours suspended</li> </ul> <p>Screenings, assessments and housing support provided via telephone appointments</p>	3/17/20	<a href="#">HRC Drop-In Update</a>

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33	211 Alameda County	Operators have all the updates and are sending callers to the appropriate HRC numbers	<a href="http://211alamedacounty.org/">http://211alamedacounty.org/</a>
34	Domestic Violence, Sexual Assault or Human Trafficking	<ul style="list-style-type: none"> <li>○ If you are in immediate danger, call 911 Call 211 or the hotline at 1-800-799-7233 or 1-800-787-3224 (TTY) for services, shelter and housing information</li> </ul>	<a href="http://211alamedacounty.org/2-1-1-alameda-county-resource-finder/">http://211alamedacounty.org/2-1-1-alameda-county-resource-finder/</a> Look under “Physical Health”
35	Oakland & Emeryville	<ul style="list-style-type: none"> <li>○ Any families or individuals who are still sheltered but face a crisis such as a 3 day pay or quit notice, an eviction notice, call BACS Keep Oakland Housed Program at <b>510-613-0330 x2</b></li> <li>○ Unsheltered families (with a child under 18):               <ul style="list-style-type: none"> <li>● If seeking help for the first time call the Family Front Door at <b>510-808-7410 ext. 282</b></li> </ul> </li> <li>○ If your family has been assessed, and you are already receiving services and need to update your information, <b>text</b> your full name and your updated/new information to Family Front Door at <b>510-435-2296</b></li> <li>○ Unsheltered adults (individuals or families that do not include a child under 18) who are seeking help for the first time:               <ul style="list-style-type: none"> <li>● call BACS Coordinated Entry line at <b>510-613-0330 x2</b></li> </ul>               call or text EOCP Coordinated Entry line at <b>510-436-4601</b> </li> </ul>	<a href="#">HRC Drop-In Update</a> <a href="https://www.keepoaklandhoused.org/whoware">https://www.keepoaklandhoused.org/whoware</a> <a href="https://www.bayareacs.org/">https://www.bayareacs.org/</a>  <a href="https://bfwc.org/the-family-front-door/">https://bfwc.org/the-family-front-door/</a>
36	Berkeley & Albany (North County)	<ul style="list-style-type: none"> <li>○ Unsheltered adults: call <b>510-495-0131</b></li> <li>○ Unsheltered families – see Oakland information for Family Front Door above or contact Women’s Day Time Drop-in Center call</li> </ul>	<a href="#">HRC Drop-In Update</a>  <a href="https://bfwc.org/the-family-front-door/">https://bfwc.org/the-family-front-door/</a>

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		510-548-2884 or email <a href="mailto:help@womensdropin.org">help@womensdropin.org</a> One night 7pm emergency shelter bed hotline is <b>not</b> taking referrals at this time		
37	San Leandro & Alameda (Mid County West)	All unsheltered adults and families: call Building Futures at <b>510-357-0205</b>		<a href="#">HRC Drop-In Update</a>  <a href="https://bffc.org/">https://bffc.org/</a>
38	Hayward & Unincorporated (Mid County East)	All unsheltered adults and families: call Abode at <b>510-330-5807</b>		<a href="#">COVID-19 Relief Financial Assistance</a>  <a href="#">HRC Drop-In Update</a> <a href="https://www.abodeservices.org/alameda-county">https://www.abodeservices.org/alameda-county</a>
39	Livermore, Dublin Pleasanton (East County/Tri-Valley)	○ All unsheltered adults and families: call Abode at <b>510-371-0447</b>		<a href="#">HRC Drop-In Update</a>  <a href="https://www.abodeservices.org/alameda-county">https://www.abodeservices.org/alameda-county</a>
40	Fremont, Newark Union City (South County/Tri-City)	○ All unsheltered adults and families: call Abode at <b>510-330-5822</b>		<a href="#">HRC Drop-In Update</a>  <a href="https://www.abodeservices.org/alameda-county">https://www.abodeservices.org/alameda-county</a>
<b>41</b>	<b>State of California</b>			
42	Department of Public Health	<b>COVID-19 INFORMATION</b> ○ COVID-19 updates and resources ○ State response to COVID-19 ○ Services and information ○ Latest numbers and news		<a href="https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx">https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/Immunization/ncov2019.aspx</a>  <a href="https://covid19.ca.gov/">https://covid19.ca.gov/</a>
43	California Department of Corrections and Rehabilitation (CDCR)	○ Inmates offered free calling days on October 7 and 28, 2020 ○ People released from state prison who need to quarantine or isolate due to COVID-19 may volunteer for <b>Project Hope</b> , which will provide	8/31/20	<a href="https://www.cdcr.ca.gov/covid19/updates/">https://www.cdcr.ca.gov/covid19/updates/</a>  <a href="https://www.cdcr.ca.gov/covid19/project-hope/">https://www.cdcr.ca.gov/covid19/project-hope/</a>

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	California Department of Corrections and Rehabilitation – CDCR (Cont.)	<p>free hotel accommodations (<b>see link for information</b>)</p> <ul style="list-style-type: none"> <li>○ County jail intake suspension extended</li> <li>○ Systemwide expedited release measures to reduce prison populations for inmates that are not: currently serving time for a violent crime as defined by law, a person required to register under Penal Code 290, or domestic violence: (<b>see link for measures and associated eligibility criteria</b>)</li> <li>○ Community supervision program to further protect inmates and staff</li> <li>○ Mandatory <a href="#">14-day modified programming</a> implemented to limit movement of the incarcerated population and staff between and throughout all institutions</li> </ul>	<p>8/10/20 7/10/20</p> <p>Effective: 7/1/20</p> <p>Effective: 6/22/20</p>	<p><a href="https://www.cdcr.ca.gov/news/2020/07/10/cdcr-announces-additional-actions-to-reduce-population-and-maximize-space-systemwide-to-address-covid-19/">https://www.cdcr.ca.gov/news/2020/07/10/cdcr-announces-additional-actions-to-reduce-population-and-maximize-space-systemwide-to-address-covid-19/</a></p> <p><a href="#">Community Supervision Program</a></p> <p><a href="https://www.cdcr.ca.gov/covid19/updates/">https://www.cdcr.ca.gov/covid19/updates/</a></p>
44	CDCR Division of Adult Parole Operations	<ul style="list-style-type: none"> <li>○ Physical distancing guidelines implemented, including but not limited to minimizing in-person parole office reporting</li> <li>○ Current precautions, including screenings, before entering a parole office, and limiting office visits to initial/ comprehensive interviews, critical needs, statutory requirements/duties and emergencies</li> <li>○ Telephonic contact or other forms of technology are being utilized for those who are sick or considered high-risk ((i.e. 65 years and older, chronic health conditions)</li> <li>○ Home visits have resumed, but in a modified form</li> </ul>	7/9/20	
45	California HOPE (CalHOPE)	<ul style="list-style-type: none"> <li>○ <b>1-833-317-HOPE (4673)</b></li> <li>○ Peer run warm line for those impacted by COVID-19</li> </ul>		<a href="https://calhope.dhcs.ca.gov/">https://calhope.dhcs.ca.gov/</a>

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		<ul style="list-style-type: none"> <li>○ Free outreach, crisis counseling and support</li> <li>○ Community networking and support</li> <li>○ Connection to resources</li> </ul>		
46	Covered California	<ul style="list-style-type: none"> <li>○ Special Enrollment Period extended through end of 2020 for those impacted by COVID-19</li> <li>○ Anyone who meets eligibility requirements can enroll in health care coverage</li> <li>○ Visit <a href="http://www.CoveredCA.com">www.CoveredCA.com</a> or call (800) 300-1506 to explore coverage options and/or enroll</li> </ul>	<p>8/24/20 - Update</p> <p>3/24/20</p>	<p><a href="https://www.coveredca.com/newsroom/news-releases/2020/08/24/covered-california-opens-new-paths-to-coverage-for-wildfire-victims-and-those-who-lose-their-job-or-income-during-the-pandemic-and-recession/">https://www.coveredca.com/newsroom/news-releases/2020/08/24/covered-california-opens-new-paths-to-coverage-for-wildfire-victims-and-those-who-lose-their-job-or-income-during-the-pandemic-and-recession/</a></p>
47	Department of Insurance	<ul style="list-style-type: none"> <li>○ Order by State Insurance Commissioner extends previous order requiring insurance companies to partially refund premiums through June 30, 2020, and beyond as conditions warrant</li> <li>○ By order of the State Insurance Commissioner, insurance companies to return insurance premiums to consumers and businesses affected by COVID-19</li> <li>○ Insurance companies to provide a premium credit, reduction, return of premium, or other appropriate premium adjustment no later than August 2020, for premiums paid for the months of March, April and May</li> <li>○ California Low Cost Auto Program (CLCA) is a state-sponsored program from the California Department of Insurance that provides low cost liability auto insurance to help income-eligible drivers meet the State's financial responsibility laws (<b>see link for Eligibility criteria</b>)</li> <li>○ To apply visit <a href="http://www.mylowcostauto.com">www.mylowcostauto.com</a>. Enrollment can be done 100% online</li> </ul>	<p>6/25/20</p> <p>4/13/20</p>	<p><a href="#">State Insurance Commissioner order to require partial refund of premiums by insurance companies</a></p> <p><a href="http://www.insurance.ca.gov/0400-news/0100-press-releases/2020/release044-2020.cfm">http://www.insurance.ca.gov/0400-news/0100-press-releases/2020/release044-2020.cfm</a></p> <p><a href="http://www.mylowcostauto.com">www.mylowcostauto.com</a></p>

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		<ul style="list-style-type: none"> <li>○ Bilingual (English/Spanish) chat specialists available online Monday-Friday, 8:00am – 4:00pm</li> </ul>		
48	Department of Motor Vehicles (DMV)	<ul style="list-style-type: none"> <li>○ An extension has been issued through December 31, 2020, to all commercial driver’s licenses, learner’s permits and endorsements expiring between March and December 31, 2020: <b>see link for further details</b></li> <li>○ Customers and employees required to complete health screening and temperature check prior to entry</li> <li>○ Driver’s license permits expiring on or before November 30, 2020 will be extended 6 months or to a date 24 months from the date of application – whichever is earlier</li> <li>○ Commercial driver’s license renewals may now be done online</li> <li>○ Drivers age 69 and younger with a noncommercial license are encouraged to renew their license online – even if their renewal notice states “<i>an office visit is required</i>”</li> <li>○ Licenses for drivers 70 + that expire March through December 2020 now valid until 2021</li> <li>○ Extensions are being issued through September 30, 2020, for all commercial driver licenses, learner’s permits, endorsements and certificates expiring between March and September 2020</li> <li>○ Essential services continue by mail, online, kiosks and virtually at the DMV Virtual Field Office <a href="http://virtual.dmv.ca.gov">virtual.dmv.ca.gov</a></li> </ul>	<p>Effective: 9/30/20 through 12/31/20</p> <p>8/5/20</p> <p>8/4/20</p> <p>7/31/20</p> <p>7/13/20</p> <p>7/1/20</p> <p>6/11/20</p>	<p><a href="https://www.dmv.ca.gov/portal/news-and-media/dmv-extends-expiring-commercial-drivers-licenses-through-december/">https://www.dmv.ca.gov/portal/news-and-media/dmv-extends-expiring-commercial-drivers-licenses-through-december/</a></p> <p><a href="#">DMV requirements to enter facility</a></p> <p><a href="https://www.dmv.ca.gov/portal/news-and-media/?csrt=7472360448433943956">https://www.dmv.ca.gov/portal/news-and-media/?csrt=7472360448433943956</a></p> <p><a href="#">DMV online services include Commercial Driver's License Renewals</a></p> <p><a href="#">DMV encourages renewing license online</a></p> <p><a href="#">Extension for Drivers 70 and Older</a></p> <p><a href="https://www.dmv.ca.gov/portal/news-and-media/dmv-makes-it-easier-for-commercial-drivers-to-keep-on-trucking/">https://www.dmv.ca.gov/portal/news-and-media/dmv-makes-it-easier-for-commercial-drivers-to-keep-on-trucking/</a></p> <p>Full list of <b>DMV Now</b> Kiosks by Location: <a href="https://www.dmv.ca.gov/portal/dmv/detail/fo/sst">https://www.dmv.ca.gov/portal/dmv/detail/fo/sst</a> <a href="#">o</a></p>

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49	EDD Paid Family Leave (PFL)	<ul style="list-style-type: none"> <li>○ Effective July 1, 2020, PFL extends the total claim timeframe from six weeks to eight weeks</li> <li>○ Individuals may choose to delay filing their PFL claim until July 1, 2020, or after to receive the extended leave benefit</li> <li>○ Claim for caring for an ill or quarantined family member with COVID-19</li> <li>○ Must use paper application if no California ID/Driver's License</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul>	<p>Effective: 7/1/20</p> <p>Ordered: 3/12/20</p>	<p><a href="https://www.edd.ca.gov/disability/about_pfl.htm">https://www.edd.ca.gov/disability/about_pfl.htm</a></p> <p><a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.h</a></p>
50	EDD State Disability Insurance (SDI)	<ul style="list-style-type: none"> <li>○ Claim for illness or quarantine due to COVID-19</li> <li>○ For the period that began on January 24, 2020, 7-day unpaid waiting period waived by executive order</li> <li>○ Must use paper application if no California ID/Driver's License</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul>	<p>Ordered: 3/12/20</p> <p>Effective: 1/24/20</p>	<p><a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.htm</a></p>
51	EDD Unemployment Insurance (UI)	<ul style="list-style-type: none"> <li>○ <b>New online applications for Unemployment will NOT be accepted, and Unemployment Claims Support Line Unavailable</b> from September 20, 2020, to October 4, 2020</li> <li>● If you have an existing claim, you can still use UI Online to certify for benefits,</li> </ul>	<p>Effective: 9/20/20</p>	<p><a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.htm</a></p> <p><a href="#">UI Online</a></p>

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<p>EDD Unemployment Insurance – UI (Cont.)</p>	<p>reopen a claim, and monitor your account activity – <b>see link</b></p> <ul style="list-style-type: none"> <li>• For technical support, call 1-833-978-2511</li> <li>○ Lost Wages Assistance (LWA) program begins in California effective July 26, 2020</li> <li>○ Those receiving at least \$100 per week in unemployment benefits may be eligible to receive an additional \$300 per week for a minimum of 3 weeks</li> <li>○ Payments retroactive for weeks of unemployment beginning July 26, 2020</li> <li>○ Payments will be processed in two phases beginning September 7, 2020</li> <li>○ <b>Phase 1:</b> Those who indicated unemployed or partially unemployed due to COVID-19 when filing for unemployment, whether it was regular Unemployment Insurance or Pandemic Unemployment Assistance, will <b>automatically</b> receive LWA payments. No further action is needed</li> <li>○ <b>Phase 2:</b> Those who did not indicate unemployed or partially unemployed due to COVID-19 when they filed for unemployment, <b>must</b> provide a one-time certification, the <i>Lost Wages Assistance Self-Certification</i> (DE 4365LWA) which will be sent to your email</li> <li>○ Complete the information as soon possible. You might not receive LWA payments if you respond late or if the funding for this program becomes unavailable. For faster service and prompt notifications, register in UI Online</li> </ul>	<p>Effective: 7/26/20</p>	<p><a href="#">EDD Lost Wages Assistance program</a></p> <p><a href="https://edd.ca.gov/about_edd/coronavirus-2019/lost-wages-assistance.htm">https://edd.ca.gov/about_edd/coronavirus-2019/lost-wages-assistance.htm</a></p>
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		<ul style="list-style-type: none"> <li>○ For the period that began on January 24, 2020, 7-day unpaid waiting period waived by executive order</li> <li>○ EDD Debit Cards issued within the last 3 years will remain active for current payments</li> <li>○ If you lost your EDD Debit Card, contact Bank of America at 1-866-692-9374. Call volume is high</li> </ul>	<p>Ordered: 3/12/20 Effective: 1/24/20</p>	<p><a href="https://edd.ca.gov/about_edd/coronavirus-2019.htm">https://edd.ca.gov/about_edd/coronavirus-2019.htm</a></p>
52	EDD Pandemic Unemployment Assistance (PUA)	<ul style="list-style-type: none"> <li>○ EDD will begin accepting new online applications from new applicants for PUA on Tuesday, April 28, 2020. Visit website for updated instructions on how to file a claim</li> <li>○ Benefits can be retroactive to weeks starting on or after February 2, 2020</li> <li>○ Benefit Payments to be issued in <b>3 phases</b> depending on the effective date of claim: <ul style="list-style-type: none"> <li>● <b>Phase 1:</b> \$167/week if unemployed due to a COVID-19 related reason from February 2, 2020 to March 28, 2020</li> <li>● <b>Phase 2:</b> \$167 + \$600/week if unemployed due to a COVID-19 related reason from March 29, 2020 to July 25, 2020</li> <li>● <b>Phase 3:</b> \$167/week if unemployed due to a COVID-19 related reason July 26, 2020 to December 26, 2020</li> </ul> </li> <li>○ Must be authorized to work in US to receive PUA.</li> <li>○ For Unemployment Insurance (UI) claimants, EDD will automatically add the full \$600 PUA benefit to each week of current benefits as long as you are eligible for at least \$1.00 in a</li> </ul>	<p>4/28/20</p>	<p><a href="https://edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm">https://edd.ca.gov/about_edd/coronavirus-2019/pandemic-unemployment-assistance.htm</a></p> <p><a href="https://www.labor.ca.gov/pandemic-unemployment-assistance-pua-program/">https://www.labor.ca.gov/pandemic-unemployment-assistance-pua-program/</a></p>



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54	Great Plates Delivered: Home Meals for Seniors	<ul style="list-style-type: none"> <li>○ Program extended to November 8, 2020</li> <li>○ Meal delivery service to support seniors and local food businesses during COVID-19</li> <li>○ Meals delivered to adults 65+ or who are 60-64 who are at high-risk as defined by the CDC <b>AND</b> staying at home who are ineligible for other state and federal nutrition programs</li> <li>○ County residents can apply at <a href="#">APPLY ONLINE</a></li> <li>○ <b>City of Oakland residents</b> can apply at <a href="#">City of Oakland: Great Plates Delivered</a> for more information call 510-238-FOOD (3663)</li> </ul>	10/8/20 4/24/20	<p><a href="#">Great Plates Delivered: Home meals for seniors</a></p> <p><a href="#">Great Plates Delivered: Intake form City of Oakland: Great Plates Delivered.</a></p>
55	State Franchise Tax Board	<ul style="list-style-type: none"> <li>○ Low income workers may qualify for <b>California Earned Income Tax Credit</b>, and/or <b>Young Child Tax Credit</b>. For more information, visit: <a href="https://www.ftb.ca.gov/file/personal/credits/california-earned-income-tax-credit.html">https://www.ftb.ca.gov/file/personal/credits/california-earned-income-tax-credit.html</a></li> <li>○ Deadline to file and pay 2019 state tax extended to July 15, 2020, for individuals and businesses affected by the COVID-19</li> <li>○ E-filed 2019 personal income tax returns with previously scheduled tax payments will NOT be automatically rescheduled to 7/15/20</li> <li>○ Contact Franchise Tax Board at least 2 business days before scheduled payment to cancel</li> <li>○ Cancel by phone: e-file Help Desk 916-845-0353 Monday – Friday 8:00am – 5:00pm</li> <li>○ Visit <a href="#">Pay by bank account (Web Pay)</a> to reschedule your payment</li> </ul>	7/8/20	<p><a href="https://www.ftb.ca.gov/file/personal/credits/california-earned-income-tax-credit.html#Overview">https://www.ftb.ca.gov/file/personal/credits/california-earned-income-tax-credit.html#Overview</a></p> <p><a href="https://www.ftb.ca.gov/about-ftb/newsroom/news-releases/2020-8-state-income-tax-payments-due-by-july-15.html">https://www.ftb.ca.gov/about-ftb/newsroom/news-releases/2020-8-state-income-tax-payments-due-by-july-15.html</a></p>
56	<b>FEDERAL</b>			



## COVID-19 Alameda County Rapid Response Resources

From the desk of the AC Care Connect Consumer & Family Fellowship Peer-to-Peer Advisors

Updated Biweekly & Posted on the [ACPHD site here](#) under General Resources

10/4/2020 Edition

Contact: [CAPPCG@acgov.org](mailto:CAPPCG@acgov.org)

	<p>Education Department – Federal Student Loans (Cont.)</p>	<ul style="list-style-type: none"> <li>○ Wages, Social Security benefits &amp; Tax Refunds included in the temporary stop to garnishments</li> <li>○ Borrowers who continue to have wage garnishments should contact their employer human resources department</li> <li>○ Private collection agencies instructed to halt debt collection activities, including calls, collection letters and billing statements</li> </ul>		
60	<p>Internal Revenue Service (IRS)</p>	<ul style="list-style-type: none"> <li>○ IRS to mail special letter to estimated 9 million non-filers, urging them to claim Economic Impact Payment by Oct. 15 at IRS.gov</li> <li>○ Economic Impact Payment registration period for SSI and VA beneficiaries <b>with</b> dependents who missed the previous deadline to enter information on their qualifying children <b>reopened August 15, 2020 – September 30, 2020</b></li> <li>○ SSI and VA beneficiaries can register online using the <a href="#">Non-Filers Tool</a> to enter information on qualifying children to receive the supplemental \$500 per eligible child payment</li> <li>○ IRS anticipates payments will be issued by mid-October</li> <li>○ IRS filing and payment deadline, Wednesday, July 15, 2020. For more information (see link)</li> <li>○ Some Economic Impact Payments are being sent by prepaid debit card instead of paper checks</li> <li>○ Debit cards arrive in plain envelope from “Money Network Cardholder Services”</li> </ul>	<p>9/8/20</p> <p>8/14/20</p> <p>5/27/20</p>	<p><a href="#">claim Economic Impact Payment by Oct. 15 at IRS.gov</a></p> <p><a href="https://www.irs.gov/newsroom/irs-takes-new-steps-to-ensure-people-with-children-receive-500-economic-impact-payments">https://www.irs.gov/newsroom/irs-takes-new-steps-to-ensure-people-with-children-receive-500-economic-impact-payments</a></p> <p><a href="#">Coronavirus Tax Relief: IRS Filing and Payment Deadlines</a></p> <p><a href="https://www.eipcard.com/">https://www.eipcard.com/</a></p>







